


























*These are the 1st 18 documents that should be completed Scanned and submitted to the MPOO for review

Return to Flow

Page	Document		
1.	<u>Request/approval to study for discontinuance (03/31/2011)</u>	<input checked="" type="checkbox"/>	
2.	<u>Notice (if appropriate) to Headquarters of suspension (03/31/2011)</u>	<input checked="" type="checkbox"/>	
3.	<u>Notice (if appropriate) to customers/district personnel of suspension (3/31/2011)</u>	<input checked="" type="checkbox"/>	
4.	<u>Highway map with community highlighted (04/06/2011)</u>	<input checked="" type="checkbox"/>	
5.	<u>Eviction notice (if appropriate) (04/06/2011)</u>	<input checked="" type="checkbox"/>	
6.	<u>Building inspection report and original photos of building deficiencies (if appropriate) (04/06/2011)</u>	<input checked="" type="checkbox"/>	
7.	<u>Post Office and community photos (04/06/2011)</u>	<input checked="" type="checkbox"/>	
8.	<u>PS Form 150, Postmaster Workload Information (04/07/2011)</u>	<input checked="" type="checkbox"/>	
9.	<u>Worksheet for calculating work service credit (04/14/2011)</u>	<input checked="" type="checkbox"/>	
10.	<u>Window transaction record (04/14/2011)</u>	<input checked="" type="checkbox"/>	
11.	<u>Record of incoming mail (04/14/2011)</u>	<input checked="" type="checkbox"/>	
12.	<u>Record of dispatched mail (04/14/2011)</u>	<input checked="" type="checkbox"/>	
13.	<u>Administrative postmaster/OIC comments (04/07/2011)</u>	<input checked="" type="checkbox"/>	
14.	<u>Inspection Service/local law enforcement vandalism reports (04/14/2011)</u>	<input checked="" type="checkbox"/>	
15.	<u>Post Office fact sheet (04/14/2011)</u>	<input checked="" type="checkbox"/>	
16.	<u>Community fact sheet (04/14/2011)</u>	<input checked="" type="checkbox"/>	
17.	<u>Alternate service options/cost analysis (04/14/2011)</u>	<input checked="" type="checkbox"/>	
18.	<u>Form 4920, Post Office Fact Sheet (04/14/2011)</u>	<input checked="" type="checkbox"/>	
19.	<u>Recommendation and Service Replacement Type (05/03/2011)</u>	<input checked="" type="checkbox"/>	
20.	<u>Questionnaire instruction letter to postmaster/OIC (05/03/2011)</u>	<input checked="" type="checkbox"/>	
21.	<u>Cover letter, questionnaire, and enclosures (03/25/2011)</u>	<input checked="" type="checkbox"/>	
22.	<u>Returned customer questionnaires and Postal Service response letters (03/25/2011)</u>	<input checked="" type="checkbox"/>	
23.	<u>Analysis of questionnaires (05/06/2011)</u>	<input checked="" type="checkbox"/>	
24.	<u>Community meeting roster (05/06/2011)</u>	<input checked="" type="checkbox"/>	
25.	<u>Community meeting analysis (05/06/2011)</u>	<input checked="" type="checkbox"/>	
26.	<u>Community meeting letter (Need to set before questionnaire if not held before) (05/03/2011)</u>	<input checked="" type="checkbox"/>	
27.	<u>Petition and Postal Service response letter (if appropriate) (04/10/2011)</u>	<input checked="" type="checkbox"/>	
28.	<u>Congressional inquiry and Postal Service response letter (if appropriate) (05/06/2011)</u>	<input checked="" type="checkbox"/>	
29.	<u>Proposal checklist (05/06/2011)</u>	<input checked="" type="checkbox"/>	

30.	<u>District notification to Government Affairs (05/06/2011)</u>	<input checked="" type="checkbox"/>	
31.	<u>Instructions to postmaster/OIC to post proposal (05/06/2011)</u>	<input checked="" type="checkbox"/>	
32.	<u>Invitation for comments exhibit (05/06/2011)</u>	<input checked="" type="checkbox"/>	
33.	<u>Proposal exhibit</u>	<input checked="" type="checkbox"/>	
34.	<u>Comment form exhibit (05/06/2011)</u>	<input checked="" type="checkbox"/>	
35.	<u>Instructions for postmaster/OIC to remove proposal (05/06/2011)</u>	<input checked="" type="checkbox"/>	
36.	<u>Round-date stamped proposals and invitations for comments from affected offices ()</u>	<input checked="" type="checkbox"/>	
37.	<u>Notification of taking proposal and comments under internal consideration (05/06/2011)</u>	<input checked="" type="checkbox"/>	
38.	<u>Proposal comments and Postal Service response letters (05/06/2011)</u>	<input checked="" type="checkbox"/>	
39.	<u>Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()</u>	<input checked="" type="checkbox"/>	
40.	<u>Analysis of comments (05/06/2011)</u>	<input checked="" type="checkbox"/>	
41.	<u>Revised proposal (if appropriate) (05/06/2011)</u>	<input checked="" type="checkbox"/>	
42.	<u>Updated PS Form 4920 (if appropriate) (05/06/2011)</u>	<input checked="" type="checkbox"/>	
43.	<u>Certification of record (05/06/2011)</u>	<input checked="" type="checkbox"/>	
44.	<u>Log of Post Office discontinuance actions (05/06/2011)</u>	<input checked="" type="checkbox"/>	
41.	<u>Revised proposal (if appropriate) (05/06/2011)</u>	<input checked="" type="checkbox"/>	
42.	<u>Updated PS Form 4920 (if appropriate) (05/06/2011)</u>	<input checked="" type="checkbox"/>	
43.	<u>Certification of record (05/06/2011)</u>	<input checked="" type="checkbox"/>	
44.	<u>Log of Post Office discontinuance actions (05/06/2011)</u>	<input checked="" type="checkbox"/>	
45.	<u>Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (05/06/2011)</u>	<input checked="" type="checkbox"/>	
46.	<u>Headquarters' acknowledgment of receipt of record (05/20/2011)</u>	<input checked="" type="checkbox"/>	
47.	<u>Final determination transmittal letter from Headquarters (06/08/2011)</u>	<input checked="" type="checkbox"/>	
48.	<u>Instruction letter to postmaster/OIC on posting (06/08/2011)</u>	<input checked="" type="checkbox"/>	
49.	<u>Round-date stamped final determination cover sheets (07/06/2011)</u>	<input checked="" type="checkbox"/>	
50.	<u>Postal Bulletin Post Office Change Announcement (08/19/2011)</u>	<input checked="" type="checkbox"/>	
51.	<u>Vice president, Delivery and Retail, instruction letter (06/08/2011)</u>	<input checked="" type="checkbox"/>	











03/31/2011

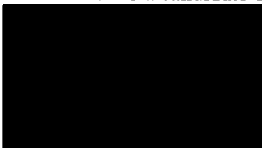
ANGELA CURTIS
DISTRICT MANAGER
MID-CAROLINAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 6th congressional district.

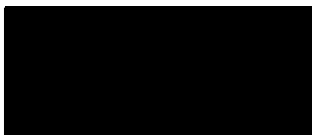
Post Office Name:	VILLAGE STATION
Zip+4 Code:	28374-7501
EAS Level:	20
Finance Number:	
County:	MOORE
Proposed Admin Office:	PINEHURST
ADMIN Miles Away:	1.9
Near Office Name:	PINEHURST
Near Miles Away:	1.9
Number of Customers:	
Post Office Box:	
General Delivery:	
Rural Route (RR):	
Highway Contract Route (HCR):	
Intermediate RR:	
Intermediate HCR:	
City Delivery:	
Total Customers:	1,291
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The station is a candidate office identified for review under the Retail Optimization plan.



DORIS REED
Manager, Post Office Operations

Approval to Study for Discontinuance:



03/31/2011

DISTRICT MANAGER
MID-CAROLINAS PFC

DATE



Docket: 1385989

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: VILLAGE STATION State: NC Zip Code: 28374
Area: CAPITAL METRO District: MID-CAROLINAS PFC
Congressional District: 6th County: Moore
EAS Grade: 0 Finance Number: [REDACTED]
Post Office: ☐ Classified Station ☒ Classified Branch ☐ CPO ☐

- There was no Emergency Suspension for this office

Prepared by: Jacqueline Williams
Title: MID-CAROLINAS PFC Post Office Review Coordinator
Tele No: (704) 424-4420

Date: 04/06/2011
Fax No: (704) 424-4409



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: VILLAGE STATION State: NC Zip Code: 28374
Area: CAPITAL METRO District: MID-CAROLINAS PFC
Congressional District: 6th County: Moore
EAS Grade: 0 Finance Number: [REDACTED]
Post Office: ☐ Classified Station ☒ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Jacqueline Williams
Title: MID-CAROLINAS PFC Post Office Review Coordinator
Tele No: (704) 424-4420

Date: 04/06/2011
Fax No: (704) 424-4409

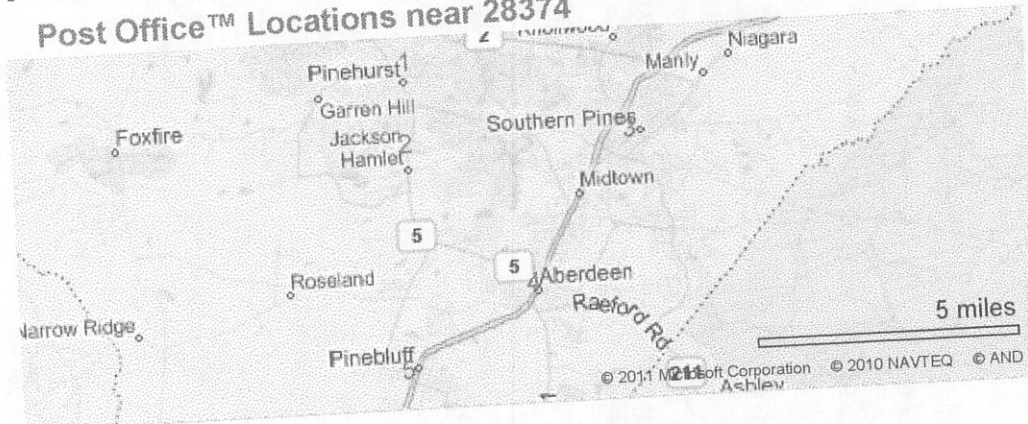
DOCKET NO. 138 5989-28374
 ITEM NO. 4
 PAGE 1



Post Office™ Locations

[PRINT](#) | [BACK](#)

Post Office™ Locations near 28374



1 Post Office™
Location -
VILLAGE STATION
 95 CHEROKEE RD
 PINEHURST, NC
 28374-7501
 (800) ASK-USPS
 (800) 275-8777
 (910) 295-6478
 0.5 mi

Business Hours
 Mon-Fri
 10:00am-2:30pm
 Sat-Sun
 closed

Services
PO Boxes Online
 Service hours may vary. Please
 check link for business hours.

2 Post Office™
Location -
PINEHURST
 80 BLAKE BLVD
 PINEHURST, NC
 28374-8449
 (800) ASK-USPS
 (800) 275-8777
 (910) 295-1231
 1.1 mi

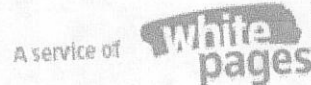
Business Hours
 Mon-Fri
 8:30am-5:00pm
 Sat
 9:00am-12:00pm
 Sun
 closed

Services
PO Boxes Online
 Service hours may vary. Please
 check link for business hours.

3 Post Office™
Location -
SOUTHERN PINES
 190 SW BROAD ST
 SOUTHERN PINES,
 NC 28387-5405
 (800) ASK-USPS
 (800) 275-8777
 (910) 692-2431
 4.3 mi

Business Hours
 Mon-Fri
 8:30am-5:00pm
 Sat
 8:30am-12:00pm
 Sun
 closed

Services
PO Boxes Online
 Service hours may vary. Please
 check link for business hours.



Post Office Locations

Post Office Name	Address	City	State	Zip
Post Office 1	123 Main St	Springfield	Illinois	62761
Post Office 2	456 Elm St	Chicago	Illinois	60601
Post Office 3	789 Oak St	Peoria	Illinois	61601
Post Office 4	101 Pine St	Rockford	Illinois	61101
Post Office 5	202 Maple St	Decatur	Illinois	62521
Post Office 6	303 Birch St	Normal	Illinois	62551
Post Office 7	404 Cedar St	Urbana	Illinois	61501
Post Office 8	505 Spruce St	Champaign	Illinois	61821
Post Office 9	606 Willow St	Carbondale	Illinois	62901
Post Office 10	707 Hickory St	Macomb	Illinois	61451
Post Office 11	808 Ash St	Shampaign	Illinois	61821
Post Office 12	909 Sycamore St	Danvers	Illinois	61831
Post Office 13	1010 Poplar St	Streator	Illinois	61361
Post Office 14	1111 Walnut St	Lacon	Illinois	61301
Post Office 15	1212 Chestnut St	Shelburne	Illinois	61351
Post Office 16	1313 Elm St	Shelburne	Illinois	61351
Post Office 17	1414 Oak St	Shelburne	Illinois	61351
Post Office 18	1515 Pine St	Shelburne	Illinois	61351
Post Office 19	1616 Maple St	Shelburne	Illinois	61351
Post Office 20	1717 Birch St	Shelburne	Illinois	61351

4 Post Office™
Location -
ABERDEEN
 111 S POPLAR ST
 ABERDEEN, NC
 28315-2705
 (800) ASK-USPS
 (800) 275-8777
 (910) 944-1721
 4.5 mi

Business Hours
 Mon-Fri
 8:30am-5:00pm
 Sat
 8:30am-12:00pm
 Sun
 closed

Services
PO Boxes Online

Service hours may vary. Please
 check link for business hours.

DOCKET NO. 1385989-28374
 ITEM NO. 4
 PAGE 2

5 Post Office™
Location -
PINEBLUFF
 125 N WALNUT ST
 PINEBLUFF, NC
 28373-8901
 (800) ASK-USPS
 (800) 275-8777
 (910) 281-3918
 5.5 mi

Business Hours
 Mon-Thu
 8:30am-12:00pm
 1:30pm-4:30pm
 Fri
 8:30am-12:00pm
 Sat-Sun
 closed

Services
PO Boxes Online

Service hours may vary. Please
 check link for business hours.

Post Office™ Locations near 28374

By City

PINEHURST

SOUTHERN
PINES

ABERDEEN

PINEBLUFF

WEST END

By ZIP Code

<u>28387</u>	<u>28315</u>	<u>28373</u>	<u>27376</u>	<u>27281</u>	<u>28350</u>	<u>28327</u>	<u>28394</u>	<u>27242</u>	<u>28363</u>
<u>28367</u>	<u>28326</u>	<u>27229</u>	<u>27325</u>	<u>28338</u>	<u>28376</u>	<u>27259</u>	<u>28355</u>	<u>27209</u>	<u>28396</u>

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 category nationwide.

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See who is calling you

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MEMO TO THE RECORD

4/6/2011

There is no eviction notice.

Tim Turner

PO Review Investigator

Docket: 1385989-28374

Item Nbr: 6

Page Nbr: 1



MEMO TO THE RECORD

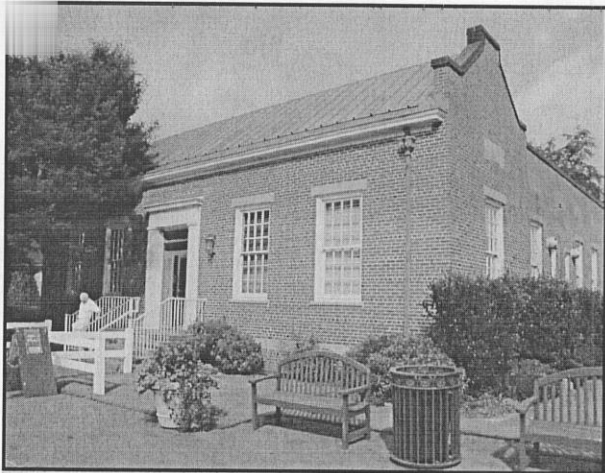
4/6/2011

There are no building deficiencies with pictures to report.

Tim Turner

PO Review Investigator

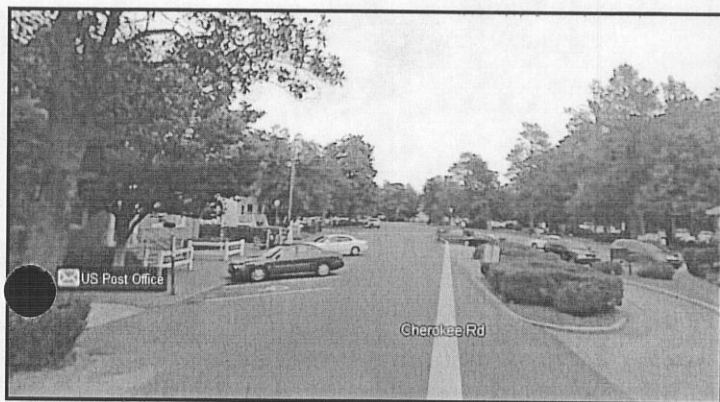
Pictures



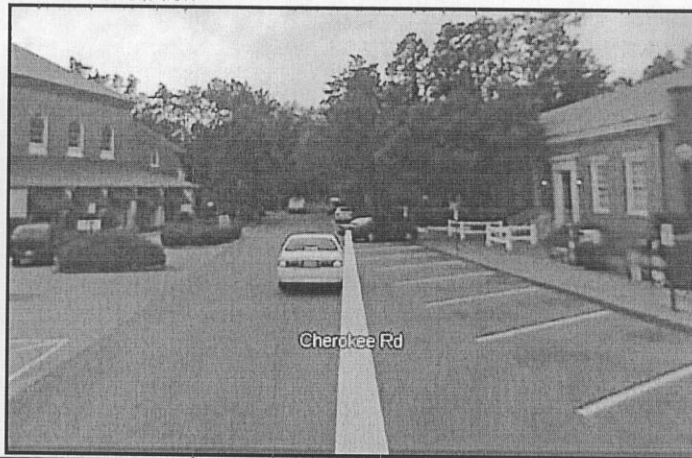
_Front of Station



Front of Station



_Outside of Front Door Looking Left - Down St.



Outside of Front Door Looking Right - Down St.



_Outside of Front Door Looking Straight Across St.

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code VILLAGE STATION, NC 28374		Postmaster's Signature Tim Turner	Date 04/06/2011
District Office, State & Zip Code MID-CAROLINAS PFC, NC 28228		District Manager's Signature Angela Curtis	Date 04/07/2011
(Check Box)			
<input type="checkbox"/> Vacancy <input checked="" type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		20
2.	Finance Number	(1-6)	
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	
5.	Possible City Deliveries	(16-20)	
6.	Administrative Rural Boxes Served	(21-25)	
7.	Intermediate Rural Boxes Served	(26-30)	
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

Docket 1385989
Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served		0
Post Office Boxes/Call Boxes Rented		0
Possible City Deliveries		0
Administrative Rural Boxes Served		0
Intermediate Rural Boxes Served		0
Administrative Responsibility/Number Intermediate Rural Boxes		0
Administrative Highway Contract/Star Route Boxes Served		0
Intermediate Highway Contract/Star Route Boxes Served		0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes		0

Instructions

- Enter current evaluated office level.
- Enter the 8 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a calling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: VILLAGE STATION

Office Zip+4: 28374 -7501

District: MID-CAROLINAS PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	X 1.0	=
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150).	X 1.0	=
Possible City Deliveries (Item 5, PS Form 150)	X 1.33	=
Administrative Rural Boxes Served (Item 6, PS Form 150)	X 1.0	=
Intermediate Rural Boxes Served (Item 7, PS Form 150)	X 0.7	=
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	X 0.3	=
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	X 1.0	=
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	X 0.7	=
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	X 0.3	=
Total Activity WSCs		

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JACQUELINE WILLIAMS

JACQUELINE.L.WILLIAMS@USPS.GOV

Printed Name

Signature

MID-CAROLINAS PFC District Review Coordinator

04/14/2011

Title

Date

Window Transaction Survey Worksheet

DOCKET NO. 1385989-28374 Page 1 of 1
 ITEM NO. 10
 PAGE 1

Window Transaction Survey

Window Transaction Survey			
PO Name:	VILLAGE STATION	ZIP+4:	28374 - 7501
Survey Period:	03/25/2011	through	04/07/2011
			Completed By: d85500

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Post as Completed



04/02/2011

OIC/POSTMASTER

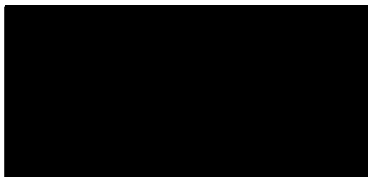
SUBJECT: VILLAGE STATION Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to VILLAGE STATION customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the VILLAGE STATION Post Office for a 2-week period. The surveys should begin 03/25/2011 and end on 04/07/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 04/08/2011. The completed forms may become part of an official and public record.

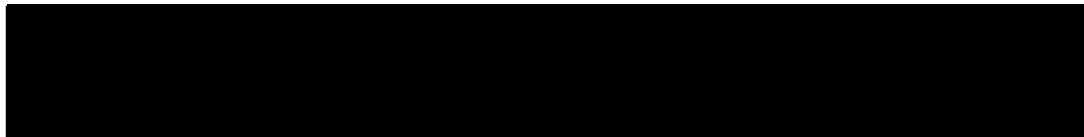
Thank you for your assistance. If you have any questions, please contact JACQUELINE WILLIAMS, Post Office Review Coordinator, at (704) 424-4420.



JACQUELINE WILLIAMS

Post Office Review Coordinator

cc: Official Record



Survey of Incoming Mail

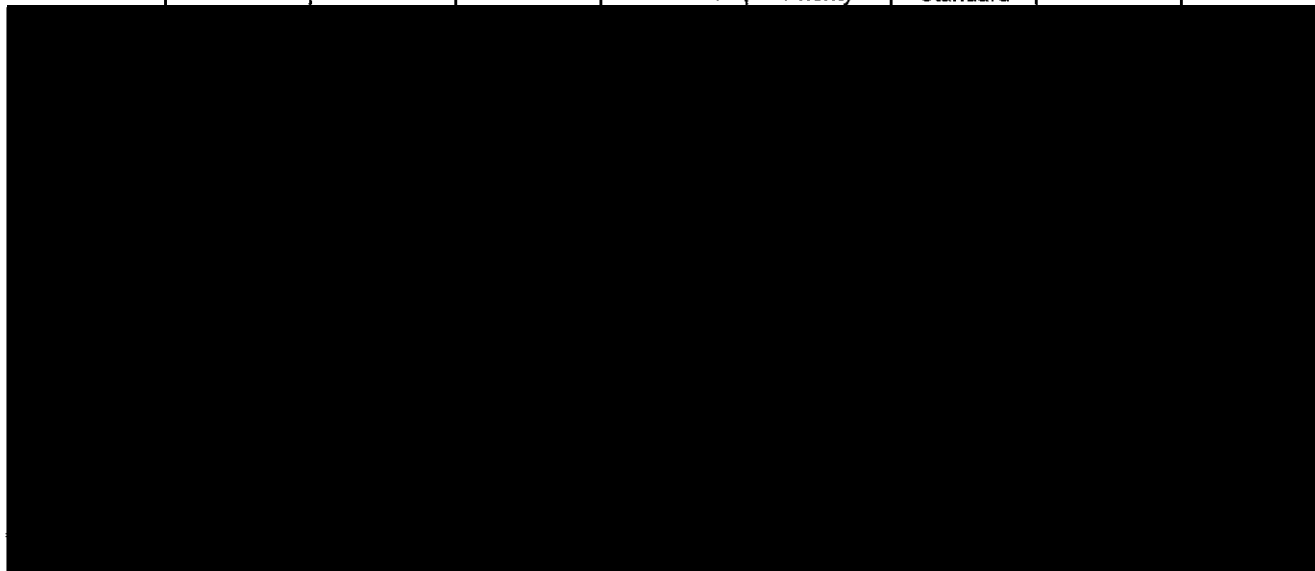
* STATION

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 VILLAGE STATION 28374 - 7501

Dates Recorded 03/25/2011 through 04/07/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		



Signature of Person Making Count: TIM TURNER

Printed Name: TIM TURNER

Date: 04/06/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters		Manual Flats	
Automated Letters		Automated Flats	
Sequenced Letters		Sequenced Flats	

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

*STATION

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4

VILLAGE STATION 28374 - 7501

Dates Recorded

03/25/2011 through 04/07/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Fri - 03/25								
Sat - 03/26								
Sun - 03/27								
Mon - 03/28								
Tue - 03/29								
Wed - 03/30								
Thu - 03/31								
Fri - 04/01								
Sat - 04/02								
Sun - 04/03								
Mon - 04/04								
Tue - 04/05								
Wed - 04/06								
Thu - 04/07								
TOTALS								
Daily Average								

Signature of Person Making Count:

TIM TURNER

Printed Name:

TIM TURNER

Date:

04/06/11



04/07/2011

OIC/POSTMASTER

SUBJECT: VILLAGE STATION Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the VILLAGE STATION Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the VILLAGE STATION Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JACQUELINE WILLIAMS by 04/21/2011. This information will be entered into the official record for public viewing.

Post Office Box

General Delivery

Rural Route (RR)

Highway Contract Route (HCR)

Intermediate RR

Intermediate HCR

City Delivery

Total Customers

1,291

If you have any comments on alternate means of providing services to the VILLAGE STATION customers, please provide them below:

A handwritten signature in cursive script, appearing to read "Jacqueline Williams".

JACQUELINE WILLIAMS
Post Office Review Coordinator

Comments:

cc: Official Record



04/06/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the VILLAGE STATION Post Office, 28374 - 7501, located in Moore County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JACQUELINE WILLIAMS
Post Office Review Coordinator
MID-CAROLINAS PFC

NBR records of mail theft or vandalism: 82

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name VILLAGE STATION ZIP+4 28374-7501
Congressional District 6th Date 04/14/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
None
2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No
3. Lease terms? 30-day cancellation clause? facility is postal owned.
4. Are suitable alternate quarters available for an independent Post Office? If so, where?
with the close proximity of Village Station and Pinhurst MPO, consolidation is considered a viable alternative.
5. List potential CPO sites.
NA
6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No
If yes, please identify them by name and address.
7. Which career and noncareer employees will be affected and what accommodations will be made for them?
1 level 6 Clerk and will move to PAA at administrative office.
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
Received 5:30am and dispatched at 3:00pm. Mail arrives at administrative office earlier and dispatched later which will add service flexibility for customers. No collection box will be retained. No lock pouch.

How Post Office boxes are installed?	<u></u>
How Post Office boxes are used?	<u></u>
What are the window service hours?	<u>10:00 to 14:30 M-F</u>
	<u>Closed S</u>
What are the lobby hours?	<u>24 hr M-F</u>
	<u>24 hr S</u>
9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
Inspection service reports 82 number of records of mail or vandalism in Item 14 Page 1 of this packet.

Post Office Survey Sheet(continued)

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Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? <u>none</u>	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. <u>none</u>	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? <u>none</u>	
13.	<div>Rural delivery/HCR delivery.</div> <div style="display: flex; justify-content: space-between;"> <div style="width: 70%;"> <div>a. What is current evaluation?</div> <div>b. Will this change result in the route being overburdened?</div> <div style="margin-left: 20px;">If so, what accommodations will be made to adjust the route?</div> <div>c. How many boxes and miles will be added to the route?</div> <div>d. What would be the additional annual expense if the route is increased?</div> <div>e. What is the one-time cost of CBU/parcel locker installation (id appropriate)?</div> <div>f. At what time of the day does the carrier begin delivery to the community?</div> <div style="margin-top: 10px;">Will this delivery time be affected if the office is discontinued? (Y or N)</div> <div style="margin-top: 10px;">If so, how?</div> </div> <div style="width: 25%;"> <div style="border-bottom: 1px solid black; margin-bottom: 5px;"></div> <div style="display: flex; justify-content: flex-end; align-items: center;"> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No </div> <div style="border-bottom: 1px solid black; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; margin-bottom: 5px;"></div> <div style="display: flex; justify-content: flex-end; align-items: center;"> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No </div> <div style="border-bottom: 1px solid black; margin-bottom: 5px;"></div> </div> </div>	
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less <div style="border-bottom: 1px solid black; height: 15px; margin-top: 5px;"></div>	

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>VILLAGE STATION</u>	ZIP+4	<u>28374-7501</u>
Congressional District	<u>6th</u>	Date	<u>04/14/2011</u>

1. Incorporated?

☒ Yes ☐ No

Local government provided by:

Town of Pinchurst

Police protection provided by:

Pinehurst Police Department

Fire protection provided by:

Pinehurst Fire Department

School location:

Town of Pinchurst

2. What population growth is expected? (Please document your source)

1.61.% growth <http://56.72.29.105/req/GrowthResults10.cfm>

3. What residential, commercial, or business growth is expected? (Please document your source)

Minimal

History. (Are there any special historical events related to the community?)

Are there any special community events to consider?

4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)

none

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
retired people, commuters, self-employed, professionals, and those who work at local businesses

Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
school bus stop, community meeting location, voting place, government form distribution center.
Do employees of the office offer assistance to senior citizens and handicapped)?

6. What provisions can be made for these services if the Post Office is discontinued?

Nonpostal services at the Village Station will be provide at the Pinchurst Post Office.

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: VILLAGE STATION

Office Zip+4: 28374 -7501

District: MID-CAROLINAS PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate
(Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

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Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: VILLAGE STATION

Office Zip+4: 28374 -7501

District: MID-CAROLINAS PFC

1. Enter the number of additional boxes to be added to the rural route

0

2. Enter the number of additional miles to be added to the route
Enter the volume factor

0.00

0.00

Total (additional boxes x volume factor) 0.00

3. Enter the number of additional boxes to be added to the rural route

0

Centralized boxes

0.00

x 1.00 Min

0.00

Regular L route boxes

0.00

x 1.82 Min

0.00

Regular Non-L route boxes

0.00

x 2.00 Min

0.00

Total additional box allowance 0.00

4. Enter the number of additional daily miles to be added to the rural route

0.00

x 12 Mileage
Standard

0.00

Total additional minutes per week
(miles carried to two decimal places) 0.00

5. Total additional annual minutes
(additional minutes per week year)

0.00

x 52 Weeks

0.00

6. Total additional annual hours
(additional annual minutes/
60 minutes per hour)

0.00

/ 60 Minutes

0.00

7. Enter the rural cost per hour (see
national payroll summary report – rural
carrier, consolidated)

0.00

Total Annual Cost (additional annual hours x rural cost per hour) 0.00

8. Enter lock pouch allowance (if applicable)

0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 04/14/2011																								
2. Post Office Name VILLAGE STATION		3. State and ZIP + 4 Code NC, 28374-7501																										
4. District, Customer Service MID-CAROLINAS PFC	5. Area, Customer Service CAPITAL METRO	6. County Moore	7. Congressional District 6th																									
8. Reason for Proposal to Discontinue The station is a candidate office identified for review under the Retail Optimization plan.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing																												
a. <input type="checkbox"/> PM Occupied <input checked="" type="checkbox"/> PM Vacancy Reason & Date: 1 01/01/1900 b. <input type="checkbox"/> OIC <input checked="" type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-20 Downgraded from EAS-20 d. No of Clerks- 1 No of Career- 1 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		12. Hours of Service a. Time M-F 10:00 to 14:30 Sat Closed Total Window Hours Per Week a. Lobby Time M-F 24 hr Sat 24 hr 22.50																										
13. Number of Customers Served																												
a. General Delivery b. P.O. Box c. City Delivery d. Rural Delivery e. Highway Contract Route Box f. Total 1,261 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions		14. Daily Volume (Pieces) <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td></td><td></td></tr> <tr><td>b. Newspaper</td><td></td><td></td></tr> <tr><td>c. Parcel</td><td></td><td></td></tr> <tr><td>d. Other</td><td></td><td></td></tr> <tr><td>e. Total</td><td></td><td></td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td></td></tr> <tr><td>g. No. of Permits</td><td></td><td></td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class			b. Newspaper			c. Parcel			d. Other			e. Total			f. No. of Postage Meters			g. No. of Permits		
Types of Mail	Received	Dispatched																										
a. First-Class																												
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c. Parcel																												
d. Other																												
e. Total																												
f. No. of Postage Meters																												
g. No. of Permits																												
Finances a. FY 2008 2009 2010		Receipts \$ \$ \$ b. EAS Step 1 PM Basic Salary (no Cola) \$ 49920 c. PM Fringe Benefits (33.5% of b.) \$16,723																										
16a. Quarters																												
<input checked="" type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 01/01/1900 Annual Lease \$ 0 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: Pending closure the Village Station will be vacated and the building sold.																												
17. Schools, Churches and Organization in Service Area: No: 18 American Legion Post 350 Given Memorial Library Communities In Schools Of Moore County Men's Golf Assoc. Of Pinehurst Country Club Christ Church Pinehurst Elementary School Community Success Initiative Boy Scout Troop 7 Pinedrest High School PTSA The Village Chapel Moore County Genealogical Assoc. Pinehurst Civic Group Friends Of The Given Library St. Paul Lutheran Pinehurst Hip & Knee Charitable Foundation Sandhills Alliance Church Church Women United Moore County Empty Stocking Fund MOAA		19. Administrative/Emanating Office (Proposed): Name PINEHURST PO EAS Level 20 Miles Away 1.9 Window Service Hours: M-F 08:30 to 17:00 SAT 09:00 to 12:00 Lobby Hours: M-F 24 hr SAT 24 hr PO Boxes Available: 794																										
18. Businesses in Service Area: No: 209 See Attachment		20. Nearest Post Office (if different from above): Name PINEHURST PO EAS Level 20 Miles Away 1.9 Window Service Hours: M-F 08:30 to 17:00 SAT 09:00 to 12:00 Lobby Hours: M-F 24 hr SAT 24 hr PO Boxes Available: 794																										
21. Prepared by																												
Printed Name and Title TIM TURNER		Signature TIM TURNER Telephone No. AC () (704) 424-4420																										
PO Discontinuance Coordinator Name JACQUELINE WILLIAMS		Location CHARLOTTE, NC																										

Box	Assigned Name	Status
		ISSUED
		ISSUED
		ISSUED
		ISSUED
		ISSUED
		ISSUED
		ISSUED
		ISSUED
		ISSUED
		ISSUED
1		ISSUED
1		ISSUED
1		ISSUED
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1		ISSUED
19		ISSUED
19		ISSUED
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22		ISSUED
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38		ISSUED
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39		ISSUED
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42		ISSUED
44		ISSUED
44		ISSUED
45		ISSUED
47		ISSUED
47		ISSUED
47		ISSUED
51		ISSUED
54		ISSUED

566

[illegible]

[illegible]

[illegible]

[illegible]



A. Office

Name: VILLAGE STATION State: NC Zip Code: 28374
Area: CAPITAL METRO District: MID-CAROLINAS PFC
Congressional District: 6th County: Moore
EAS Grade: 20 Finance Number: [REDACTED]
Post Office: ☐ Classified Station ☒ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Jacqueline Williams
Title: MID-CAROLINAS PFC Post Office Review Coordinator
Tele No: (704) 424-4420

Date: 05/03/2011
Fax No: (704) 424-4409



03/25/11

OIC/POSTMASTER

SUBJECT: VILLAGE STATION Post Office

Enclosed are questionnaires addressed to customers of the VILLAGE STATION Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/03/2011 for further review.

A handwritten signature in cursive script, appearing to read "Jacqueline Williams".

Jacqueline Williams
Post Office Review Coordinator
Enclosures

DOCKET NO. 1385989-28374

ITEM NO. 20

PAGE 2

Pinehurst Village - Station Branch Consolidation - letters to customers

Williams, Jacqueline L - Swansboro, NC

Sent: Wednesday, March 23, 2011 12:51 PM

To: Williams, Kimberly B - Pinehurst, NC

Cc: Reed, Doris C - Charlotte, NC; Johnson-Frick, Leslie - Charlotte, NC; Bennett, Tonya J - Charlotte, NC; Wiles, William W - Charlotte, NC; Thompson, Annette - Charlotte, NC; Barton, Cindy - Pinehurst, NC; Turner, Timothy A - Harris, NC; Mills, David E - Charlotte, NC; Hebert, Ellen W - Charlotte, NC

Importance: High

Attachments: Public Notification SBO -P~1.doc (35 KB) ; Stand up P Village.doc (31 KB) ; Letter to Boxholders - Pin~1.doc (39 KB) ; PS Questionnaire - Pinehurs~1.doc (65 KB)

Kim:

As discussed:

I am mailing you 2 large priority boxes today.

Each contains:

1. LETTER (attached) explaining the consolidation consideration of the Pinehurst Village into the Main Post Office. Each is addressed to PO BOX Holder Pinehurst Village Station
2. The questionnaire (attached)
3. BRM envelope inserted

Also attached is a

1. Station Branch Consolidation Service Talk. This service talk is be given to ALL the employees of the Pinehurst Post office on **Friday morning (March 25, 2011)** prior to boxing the letters.

Email me confirmation when the service talks are completed and when all of the letters have been boxed.

2. Public Notice – this public notice is to be posted in the Pinehurst village office beginning Friday March 25 (ROUND DATE) through April 25 (ROUND DATE).
Once posted and round dated, email confirmation this has been done. At the end of the 30 day posting you will make a copy and send the original to me.

Please keep copies of the questionnaire at the Main Office in the event customers request them.

Questions, concerns and any correspondence you receive should be directed to me.

Jackie Williams
Mid-Carolinas District F4 Coordinator
2901 Scott Futrell Dr
Charlotte NC 28228-9909
704-424-4420
Cell 704-634-6877



March 25, 2011

Dear PO Box Customer, **Pinehurst Village Station, NC 28374:**

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services.

Accordingly, we are considering consolidation of retail and PO Box operations currently provided at the **Pinehurst Village Station, located at 95 Cherokee Rd, Pinehurst NC 28374** with those at the **Pinehurst Main Office located at 80 Blake Blvd, Pinehurst, NC 28374.**

This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. We have full service retail operations available from 8:30 a.m. to 5 p.m. Monday through Friday and from 9:00 a.m. to 12:00 noon Saturday at the Pinehurst Main Office location. The Pinehurst Main Office is located 1.9 miles from the Pinehurst Village Station.

If you elect to close your Post Office Box at Pinehurst Village Station and request street delivery: Customers must submit a Change of Address Form (COA) for this option. COA forms are available at any Post Office or online at www.usps.com. Customers who choose this option may request a refund of any unused PO Box fees.

You may provide your written comments by **April 25, 2011** to; Operation Programs Support, Room 210, 2901 Scott Futrell Drive, Charlotte NC 28228-9909 or visit the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst NC 28374 to complete a customer questionnaire.

I assure you our primary concern is to improve efficiency without compromising service to our customers.

Sincerely,

Kim Williams

Kim Williams
Officer in Charge, Pinehurst NC

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☐

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____Personal needs ☐ _____Banking ☐ _____Employment ☐ _____Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☐No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

- Public Notice -

DOCKET NO. 1385989-28374

ITEM NO.

21

PAGE

5

**Postal Customers
Pinehurst Village Station, Pinehurst NC
- ZIP Code Area 28374 -**

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services.

Accordingly, we are considering consolidation of retail and PO Box operations currently provided at the **Pinehurst Village Station, located at 95 Cherokee Rd, Pinehurst NC 28374** with those at the **Pinehurst Main Office located 80 Blake Blvd, Pinehurst NC 28374**.

This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. We have full service retail operations available from 8:30 a.m. to 5 p.m. Monday through Friday and from 9:00 a.m. to 12:00 noon Saturday at the Pinehurst Main Office location. The Pinehurst Main office is located less than two miles from the Pinehurst Village Station.

If you elect to close your Post Office Box at Pinehurst Village and request street delivery:

Customers must submit a Change of Address Form (COA) for this option. COA forms are available at any Post Office or online at www.usps.com. Customers who choose this option may request a refund of any unused PO Box fees.

The Postal Service operates to serve our customers. We value your opinions during this review process.

You may provide your written comments to the address below by **April 25, 2011**.

Thanks for working with us to ensure the continuation of reliable, timely, efficient and affordable service.

Operations Program Support
2901 Scott Futrell Dr
Charlotte NC 28228-9909

- Stand-up Talk -

Station and Branch Optimization Process

As you know, the Postal Service does not receive tax dollars to pay for the cost of mail service. Less revenue from our customers means that there is less money to operate the Postal Service.

Continuing declines in mail volume from mail moving to the internet, as well as the effects of the current severe economic recession require action. These are hard times and the choices are difficult.

This year, mail volume is down from last year and the revenue shortfall will likely continue, even with the postage increase. Mail volume has declined by 43.1 billion pieces in the past five years alone and we are trying to do everything we can to reduce costs, save money and still provide a national service. Every aspect of the Postal Service is being reviewed for efficiency and cost savings. Our very survival as an organization is at stake.

As part of this intense examination of the way we do business, we are reviewing station and branches in Post Offices located in cities across the country to determine if there are opportunities for consolidation. We have nearly 32,000 post offices and only 19% cover their costs, which means more than 80% don't.

We are witnessing significant changes in customer behavior. About thirty percent of our retail revenue is generated by alternate access channels such as the purchase of postage and services at locations other than a retail lobby, places like the supermarket checkout and www.usps.com via personal computers. We are also seeing a continuing shift in consumer preference from hard copy to electronic. There has never been easier access, more prevalent access, to postal services and products than there is today.

As automated mail processing expands, less work space is required in the back of the office. And with less mail, there are fewer delivery routes. Less floor space is required and fewer parking spaces are required for employees and delivery vehicles. A variety of other influences like changing demographics, changes to vehicle access and aging facilities also play a role.

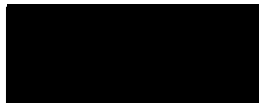
The station and branch optimization process includes the following:

- Pre-screening of all stations and branches in each District;
- Formal In-depth studies of selected candidate offices from the prescreening that include input from customer surveys or community meetings, as well as a variety of business data;
- Evaluation of in-depth study by the District Manager;
- Request for consolidation from District Manager through the Area to national headquarters;
- Authorization to consolidate, if merited, following a final review at national headquarters;
- Consolidation will take place no earlier than 60 days after HQ approval.

What does this mean for Pinehurst NC? We are studying the consolidation of the Pinehurst village into the Pinehurst MPO. Customer notifications with solicitation for customer input will be distributed on March 25 to all PO Box Customers, along with a Public Notice posted in the Pinehurst Village facility.



05/05/2011



Dear Postal Service Customer:

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If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices So BLAKE BLVD

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ So Pines

Personal needs ☒ So Pines

Banking ☐ ~~So Pines~~

Employment ☐

Social needs ☐ ~~So Pines~~

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

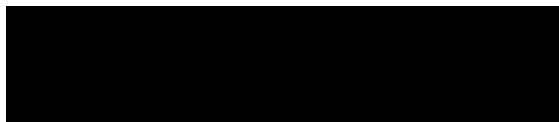
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Fulrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?


Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

 Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

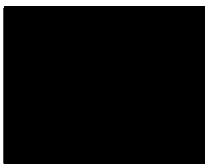
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Southern Pines NC

Personal needs ☒ Southern Pines NC

Banking ☒ Pinehurst NC

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

(✓) Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
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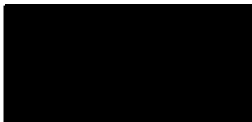
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

(✓)
Name: _____
(please print y

Address: _____



The Village Chapel
P.O. Box 1060
Pinehurst, NC 28370

Telephone number: 295-6003 Date: 3-28-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?


Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐ *not as often*

 Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ Fort Bragg, NC

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address _____

Telephone _____

Date: 28 March 2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

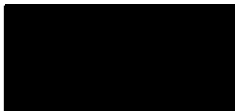
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

3/22/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011

RED WOLF REFINING

PO BOX 1642
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒No ☐

If yes, which offices Southern pines

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____Personal needs ☐ _____Banking ☐ _____Employment ☐ _____Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐No ☒

Name: Red Wolf Refining
(please print your name)

Address: PO Box 1642 Pinehurst NC 28370

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

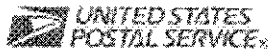
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Date: 3-25-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices 50% of the time - Pinchurst main office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print y

Address: _____

Telephone n

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ yes out of state

Personal needs ☒ " " " "

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☒ _____

Employment ☒ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

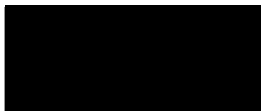
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Carotage

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Santrust

Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone _____

3/22/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011

STILWORKS, LLC
PO BOX 321
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011

INDUSTRIAL FABRICATORS

PO BOX 12885
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Industrial Fabricators
(please print your name)

Address: PO Box 12885

Telephone number: 7048643032 Date: 3-25-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the West Gastonia Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011

DEBORAH K. DAVIS FOR VILLAGE OF PINEHURSE RENTALS

19 CHINQUAPIN RD
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

~~THE VILLAGE~~

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Deborah K. DAVIS for VILLAGE of PINEHURST RENTALS

Address: _____

19 Chingvapi Rd. Pinehurst, NC

Telephone number: _____

910.420.1045

Date: _____

3/25/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices SOME TIMES

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Allmost always in more county

Personal needs

☒ mostly in more county

Banking

☒ Crescent State Bank Peachtree PC

Employment

☒ RETIRED

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

If AT ALL possible

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

BUT NOT A REGULAR BASES

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ Cruising

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

(9) Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

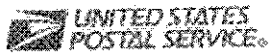
If yes, please explain: _____

d. Other

Yes ☐

No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: 3/26/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Pinehurst Main office Post office
Southern Pines Post office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Sou. Pines OR Out of Town

Personal needs

☒ " " OR " " "

Banking

☒ Sou. Pines (Occasionally a branch in Pinehurst)

Employment

☒ Pinehurst AND Sou. Pines

Social needs

☒ Sou. Pines

4. Do you currently use local businesses in the community?

Yes ☒ occasionally

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally</i>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally</i>
d. Picking up post office box mail + window parcel pickup	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|--|------------------------------|--|
| a. Picking up government
forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,
persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ DURHAM, RALEIGH

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?


Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

 Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

OCCASIONALLY

OCCASIONALLY

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

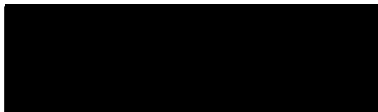
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Southern Pines

Personal needs ☒ " "

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

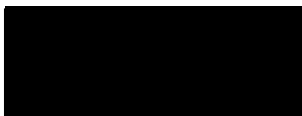
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☒ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011

BROADLINK WIRELESS, INC.

688 JUNIPER LAKE RD
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw". The signature is stylized with a large, looping "C" and a trailing flourish.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

 Name:
(please print)

Address _____

Telephone _____

-25-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ Southern Pines

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

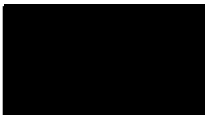
If yes, please explain: mail for clients who are disabled

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

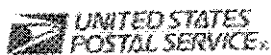
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

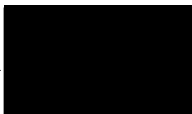
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Aberdeen / Southern Pines
Personal needs ☐ _____
Banking ☒ _____
Employment ☒ Aberdeen
Social needs ☒ Southern Pines

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

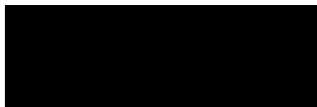
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices West End

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☒ Seven Lakes area

Social needs ☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011

PINE CREST INN

PO BOX 879
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____Personal needs ☐ _____Banking ☐ _____Employment ☐ _____Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐Name: Pine Crest INN
(please print your name)Address: PO Box 879, Pinehurst NC 28370Telephone number: 910-295-6121Date: 3/25/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

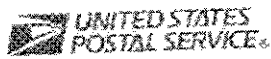
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Raleigh & Greensboro

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒ Not as much

No ☐

(V)
Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: 3/25/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

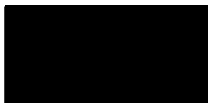
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



SOUTHERN FINES, ABERDEEN

Personal needs



" "

Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

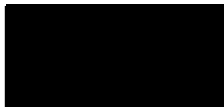
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print y

Address: _____

Telephone n

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

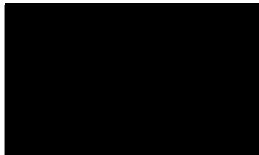
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9960

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Aberdeen N.C.
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☒ Aberdeen N.C.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Date: 3-25-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ groceries

Personal needs ☒ Drug store - Walmart, etc

Banking ☐ _____

Employment ☒ NA

Social needs ☒ movies, theater, dining

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Date: 3/25/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|-----------------------------|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

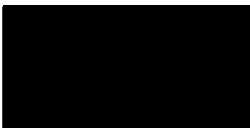
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

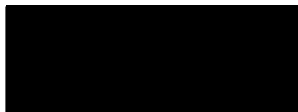
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Don't know

Name: _____
(please print)

Address: _____

Telephone number: _____

Date: 3/27/11

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Sometimes go to Raleigh or Charlotte to purchase items

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Raleigh

Personal needs



Banking



Employment



VA, NC, SC

Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

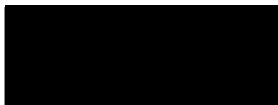
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <i>EPH</i>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Aberdeen

Personal needs



Aberdeen

Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/> <i>4 x a week</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>a month</i>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address:

Telephone:

Date:

3/25/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-8980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐ Seldom need to shop elsewhere

Personal needs

☐ _____

Banking

☐ _____

Employment

☐ _____

Social needs

☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

~~No ☒~~

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

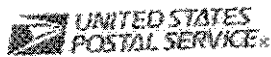
Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
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If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



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Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices PINEHURST MAIN OFFICE

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ SOU. PINES, ABERDEEN

Personal needs ☒ _____

Banking ☐ _____

Employment ☒ SOU. PINES

Social needs ☒ SOU. PINES, ABERDEEN

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Aberdeen NC

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

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g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Raleigh or Charlotte

Personal needs

☒ Charlotte

Banking

☐

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

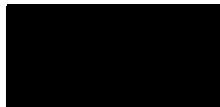
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☒ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address _____

Telephone _____

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

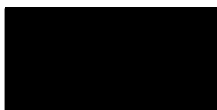
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Online

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ Visit friends who live elsewhere on occasion.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

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Postal Services	Daily	Weekly	Monthly	Never
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h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
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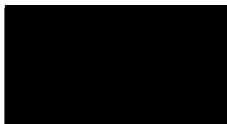
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011

PINEHURST PROP INC

PO BOX 1627
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

d. Other

Yes ☐

No ☐

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

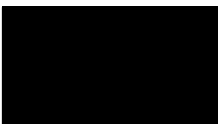
If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|-----------------------------|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

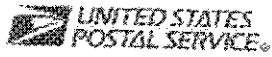
Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

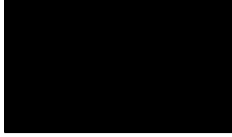
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ *Every one of these*
Personal needs ☐ *services I am able to*
Banking ☐ *get in the Benhurst area*
Employment ☐ *n/a*
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

*If the Village Post Office closes
I will require home delivery.*

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

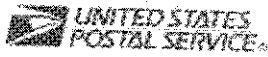
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw". The signature is stylized with a large, looped "C" and a trailing flourish.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



SHOPPING CENTER IS ASHMOORE, NC.

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28226-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>seldom</i>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Wal Mart

Personal needs



Balks

Banking



BB&J

Employment



Retired

Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Harris Teeters / Fresh Market

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

☒

No ☐

yes, but less often

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

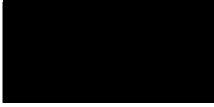
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ Clothing + restaurants Barber shop, dry cleaning

Banking ☒ Mostly Linchurst, however I also use the branch at Southern Pines

Employment ☒ Southern Pines

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>almost never</i>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

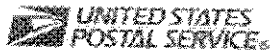
Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: From time to time we have older folks in our town who come to the Post Office and need assistance.

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 3-28-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Fulrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Aberdeen N.C.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Charlotte

Personal needs



Banking



Employment



Southern Pines

Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐ Maybe

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Pinehurst Main Office - 80 Blake Blvd.
Pinehurst NC 28374

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: Helping in getting into P.O.
& getting Back Down Steps

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____ 28-7011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Pinehurst So & Southern Pine

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



All shopping done in Pinckney, SP, WP + Abbeville

Personal needs



Banking



Employment



NA

Social needs



ONLY TO SOME OUT-OF-AREA GOLF COURSES

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.





Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ Walmart

Personal needs ☐ Pinehurst NC

Banking ☐ Pinehurst NC

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☐

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ anywhere
Personal needs ☒ anywhere
Banking ☒ Pinehurst, Village, BB&T
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Date: 3-26-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



*TINENHURST, ABERDEEN,
SOUTHERN PINES*

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

3/28/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

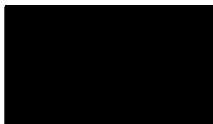
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone number: _____

Date: 3-28-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

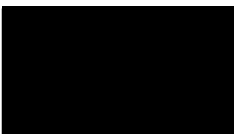
If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Fulrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

All Local

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

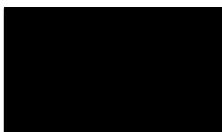
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Carry
Personal needs ☐
Banking ☐
Employment ☐
Social needs ☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone number: _____

Date: 3-25-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

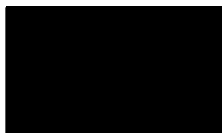
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

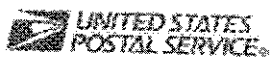
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name:
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

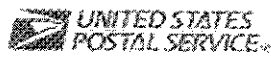
Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

NOT IN PINEHURST

Personal needs

☐

-0-

Banking

☐

SOU. PINES

Employment

☐

RETIRED

Social needs

☐

N/A

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

N/A

d. Other Yes ☐ No ☐

If yes, please explain: _____

N/A



05/05/2011

BEULAH HILL BAPTIST CHURCH
PO BOX 492
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Bentley Hill Baptist Church
(please print your name)

Address: P O Box 492 Pinhurst NC 28270

Telephone number: 910-295-1323 Date: 3-28-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Charlotte and nearby towns of Moore Co.

Personal needs



own property in other Counties of N.C.

Banking



PINEHURST

Employment



Retired

Social needs



Children and family member visits.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011

MERCEDES YODER - BANK OF AMERICA PINEHURST
5 VILLAGE GREEN
PINEHURST, NC 28374

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

NA

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011

PINEHURST DRIVING AND TRAINING CLUB

PO BOX 41
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: PINE HURST DRIVING & TRAINING CLUB
(please print your name)

Address: PO BOX 41 PINEHURST NC 28370

Telephone number: 910 294-4107 Date: 3/29/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Lowe's Food

Personal needs ☐ _____

Banking ☒ RBC Bank

Employment ☒ Elliotts on Linden

Social needs ☒ Southern Pines

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____ 12011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Pinehurst MAIN office
80 Blake Blvd

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Pinehurst, Fayetteville, etc
Personal needs ☐
Banking ☒
Employment ☐
Social needs ☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

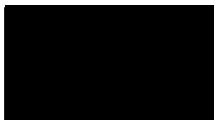
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: Good idea if may
hurt someone, I AM OKAY with it



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ So. Pines, Aberdeen, Raleigh
Personal needs ☒ same
Banking ☐ _____
Employment ☐ _____
Social needs ☐ same as above

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Services	Daily	Weekly	Monthly	Never
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: PLEASE MAIL TO: MOTHERSON
THAT DON'T WALK

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Pinehurst Village

Personal needs ☐ _____

Banking ☒ Pinehurst - Village

Employment ☒ Southern Pines

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ So Pine

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ So Pine

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>when needed</i>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>when needed</i>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>when needed</i>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

RETIRED AND DISABILITY

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>AS NEEDED</i>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices OCCASIONALLY I PASS THE MAIN P OFFICE

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ OCCASIONALLY TO THE MALL IN BURHAM OR RALEIGH

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

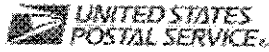
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011

JR SQUARE LLC
PO BOX 733
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

VILLAGE OF PINEHURST

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: JR SQUARE LLC
(please print your name)

Address: P.O. BOX 1733-19 CHINQUAPIN RD PINEHURST, NC

Telephone number: 910.420.1045 Date: 3/29/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|-----------------------------|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

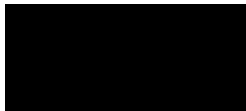
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input checked="" type="checkbox"/>	<u>PINEHURST PLAZA</u>
Personal needs	<input checked="" type="checkbox"/>	<u>" "</u>
Banking	<input checked="" type="checkbox"/>	<u>PINEHURST VILLAGE</u>
Employment	<input type="checkbox"/>	<u>N/A</u>
Social needs	<input checked="" type="checkbox"/>	<u>MOORE COUNTY</u>

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

7-25-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

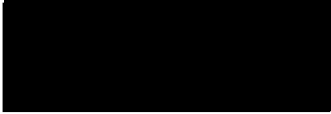
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Manager, Post Office Operations
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Charlotte, NC, 28228-9980

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2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone number: _____

Date: 3-29-11

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
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| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

no, to all

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

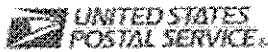
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011

MICHAEL LEACH - STATE FARM INSURANCE

PO BOX 1529
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: MICHAEL LEACH - STATE FARM INSURANCE
(please print your name)

Address: PO Box 1529 ; 28370

Telephone number: 910-295-7283 Date: 03-29-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
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c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices Southern Pines, do not use

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

4. Do you currently use local businesses in the community?

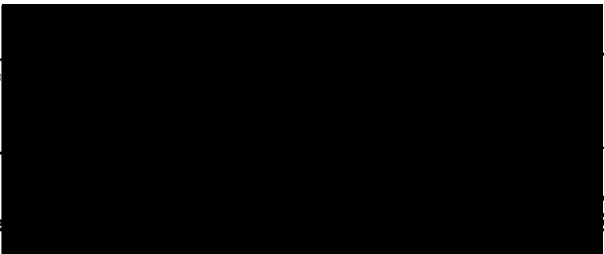
Yes ☒

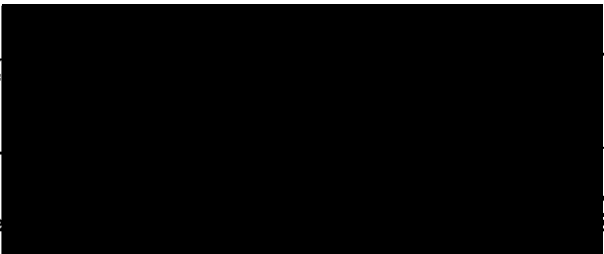
No ☐

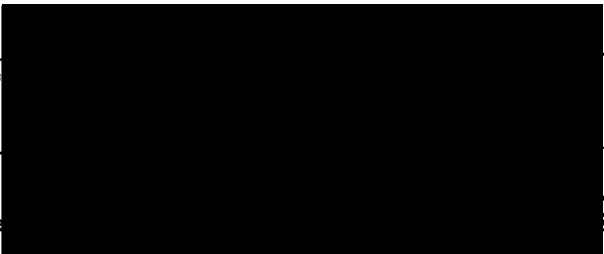
If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:  (please print)

Address: 

Telephone:  2912011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



SOUTHERN PINES

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



SOUTHERN PINES, RALEIGH, CARY

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone number: _____

Date: 3/30/11

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b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____

16/15 2.5.



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Main post office at 80 Blake Blvd
Pinehurst, NC

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw". The signature is stylized with a large, looping "C" and "K".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



PINEAUX DISTRICT

Personal needs



" "

Banking



" "

Employment



Social needs



" "

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011

A. FRANKLIN DEAN VILLAGE APPRAISERS, LLC

PO BOX 1734
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: A. Franklin Dean Village Appraisers, LLC
(please print your name)

Address: P.O. 1734, Pinehurst, NC 28370

Telephone number: 910-215-5866 Date: 4-1-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

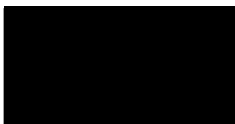
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ FAYETTEVILLE RALEIGH

Personal needs ☒ MEDICAL " FI

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



whenever necessary

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

occasionally

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Walmart, Harris Teeter, Lowes

Personal needs



Clothing

Banking



Employment



Social needs



Restaurants, Movies

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Limitedly

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

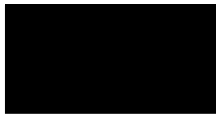
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Highway 5 main post office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Sackson Hamlet, S. pins

Personal needs

☒ 11 11

Banking

☒ Volmstead U. of Waq

Employment

☐ unemployment Aberdeen H.C.

Social needs

☒ Aberdeen, southern pins

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011

BOB BARMORE
PO BOX 1107
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Aberdeen

Personal needs

☐

Banking

☐

Employment

☒ Southern Pines

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____

(please print)

Address: _____

Telephone n _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☒ No ☐

If yes, please explain: I meet many of my friends there
daily.



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ Southern Pine
Personal needs ☐ Southern Pine
Banking ☐ Southern Pine
Employment ☐ Abeedeen
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

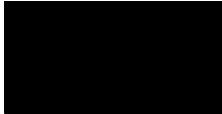
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print y

Address: _____

Telephone n _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9930

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone _____

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Postal Customer Questionnaire

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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: PICK UP TAX FORMS, MAIL ENVELOPES,
POSTAL INFO, VOTING INFO.

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☒

visit family in Holley Springs

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

maybe

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

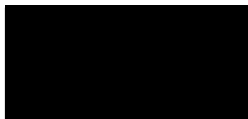
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Pinehurst Main - Blake Blvd

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Aberdeen / Southern Pines

Personal needs



Aberdeen / Southern Pines

Banking



Bank of America - Pinehurst

Employment



Bank of America - Pinehurst

Social needs



Aberdeen / Southern Pines

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ NONE ALL
Banking ☐ _____
Employment ☐ Done in Pinchurst
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print)

Address: _____

Telephone number: _____

Date: 3/29/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

NONE

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

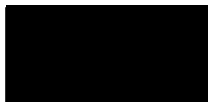
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

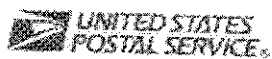
Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

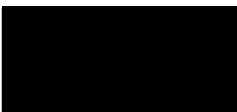
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

128 / 11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Pinehurst Plaza

Personal needs

☒ Health Innovations Pharmacy

Banking

☒ BB&T Chipmunk Rd Pinehurst

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Financial Asst. to 5 Pinehurst Residents
Helping to Pay Bills & Balance Bank Statements

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

*I would continue
to go to the bank
but*

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

*Seems like the USPS would know
our correct zip code - 28370 NOT 28374
as mailed -*



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

d. Other

Yes ☐

No ☐

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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h. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain:

None to the Postal Service

d. Other

Yes ☐

No ☐

If yes, please explain:



05/05/2011



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Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Pinecrest Shopping Area

Personal needs



Banking



Pinecrest Shopping Area

Employment



Pinehurst Resort

Social needs



4. Do you currently use local businesses in the community?


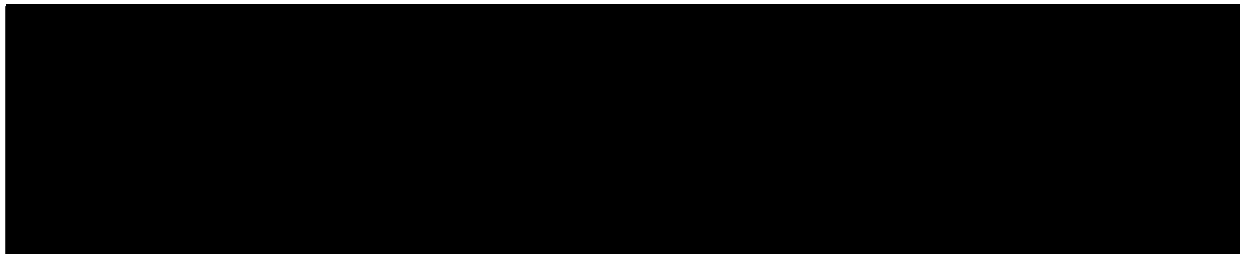
Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

 
Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



when needed

Personal needs



when needed

Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	<i>when needed</i>
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

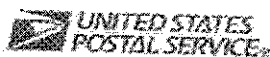
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> ? |

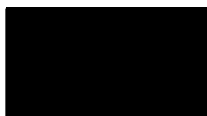
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☒ _____
Banking ☒ _____
Employment ☒ _____
Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

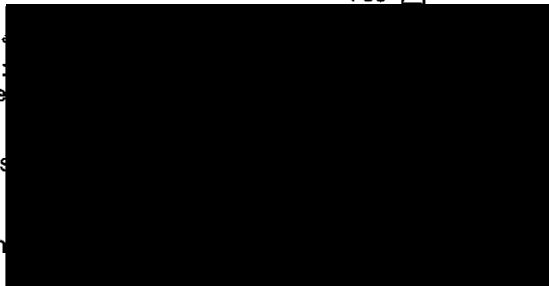
Yes ☐

No ☒

Name:
(please print)

Address

Telephone



: 4-1-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

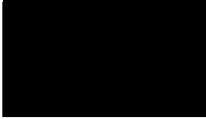
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

SOUTHERN PINES

Personal needs

☐

11

Banking

☐

PINEHURST VILLAGE

Employment

☐

N/A

Social needs

☐

N/A

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Date:

3/20/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Southern Pines / Akeley, Leach

Personal needs



cc

cc

Banking



Employment



Social needs



church

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone number _____

30/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Wal-Mart

Personal needs



Banking



Employment



Seneca Lake

Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address:

Telephone:

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

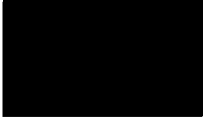
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices OTHER PINELAND PO

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☐

Social needs ☒

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

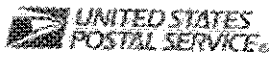
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

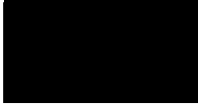
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Date: 3/31/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain:

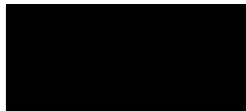
Helping with Doors
And pick up for neighbors

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain:



05/05/2011



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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Blake Blvd

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Southern Pines, Aberdeen, Fayetteville

Personal needs



"

"

"

Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☒ _____
Banking ☒ _____
Employment ☒ _____
Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

NOT SURE

Name: _____
(please print)

Address: _____

Telephone: _____

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Postal Customer Questionnaire

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a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
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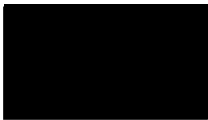
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

 Name:
(please

Address

Telephone number: _____

Date: April 1, 2011

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
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Nonpostal Services

- | | | |
|---|------------------------------|--|
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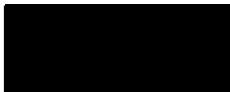
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

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Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

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Postal Services	Daily	Weekly	Monthly	Never
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g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011

PINEHURST AREA REALTY

PO BOX 1511
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Pinehurst Area Realty
(please print your name)

Address: P.O. Box 1511

Telephone number: 910-295-5011

Date: 3-31-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: *I purchase postal stamps and send express mail when I have a need. However I find myself having to use Blake Blvd Post office some of the time because my working hours conflict with your open/close hours.*



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☐

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☒ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

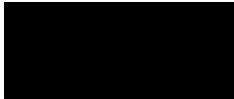
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw". The signature is stylized with a large, looped "C" and "K".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

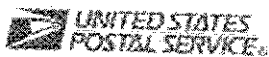
Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

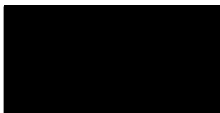
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ So Pines, Aberdeen, Sanford

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

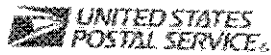
Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011

R. PATRICK BARRY - FIRST CITIZENS BANK
PO BOX 1649
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone n _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
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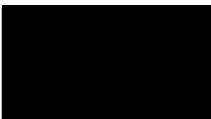
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please attach a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

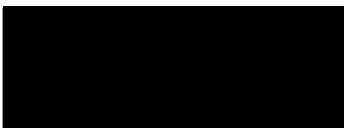
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Southern Pines & Aberdeen & Pinehurst

Personal needs

☐ _____

Banking

☒ In Pinehurst Village

Employment

☒ In Pinehurst Village

Social needs

☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Raleigh, N.C.

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw". The signature is stylized with a large, looping "C" and "K".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

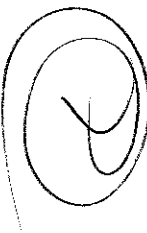
Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

 Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

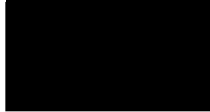
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ CHARLOTTE, NC

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ CHARLOTTE, NC

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone _____

Date: 3/28/11

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011

KIM SMITH - BB&T
50 AVIEMORE AVE
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☒

Name: BB+T Kini Smith (Office mgr. / AA)
(please print your name)

Address: 50 Aviemore Ave. Pinckney NC

Telephone number: (910) 215-2604 Date: 3/29/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

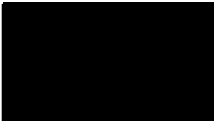
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

PINEHURST Downtown

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ FAX

Personal needs

☒ LOCAL

Banking

☒ B.A. PINE

Employment

☐

Social needs

☒ LOCAL

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

2011

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

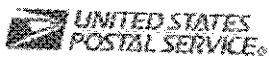
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

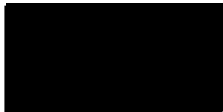
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: 25 YEAR CUSTOMER



05/05/2011



Dear Postal Service Customer:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



groceries - Harris Teeter, Wal Mart

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

No ☐

Name:
(please print)

Address

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Pinehurst, Southern Pines

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

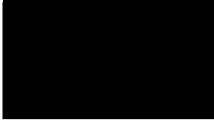
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone _____

3/30/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|-----------------------------|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

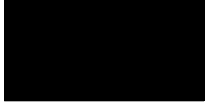
If yes, please explain: Walking up steps & opening doors.

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

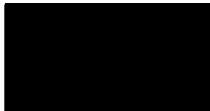
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

80 Blake Blvd

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print y

Address: _____

Telephone n

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

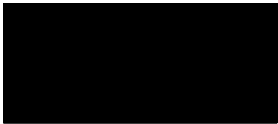
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices 95 CHEROKEE RD, PINSHURST, 28370

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ PINSHURST VILLAGE - OLIVERSON VILLAGE
Personal needs ☐ PINSHURST VILLAGE
Banking ☐ PINSHURST VILLAGE
Employment ☐ RESERVED
Social needs ☐ PINSHURST VILLAGE

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

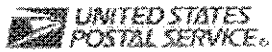
Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Pinehurst NC MATR P.O.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Southern Pine
 Personal needs ☒ " "
 Banking ☒ " "
 Employment ☐ Retired
 Social needs ☒ Southern Pine

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number _____

3/26/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011

CARLINA SHAG DANCE SHOES

PO BOX 1254
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written over a light, textured background.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____Personal needs ☐ _____Banking ☐ _____Employment ☐ _____Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐No ☒Name: Caroline Shag Dance Shae
(please print your name)Address: P.O. Box 1254Telephone number: 690-9176 Date: 3/28/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Abundance

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____ 2/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

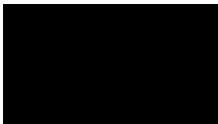
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Pinehurst - Aberdeen - Southern Pines

Personal needs

☐ _____

Banking

☐ _____

Employment

☐ _____

Social needs

☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

*It is very convenient for us -
for work, banking etc -*



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Post Office Rt 5

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Lowes in the Neighborhood
Personal needs ☒ IN The Neighborhood
Banking ☐ IN The Neighborhood
Employment ☐ Not Employed (Retired)
Social needs ☐ IN The Neighborhood

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address _____

Telephone number: _____ Date: 3-21-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> X	<input type="checkbox"/> <i>every NOW + Then</i>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> X	<input type="checkbox"/> <i>every NOW + Then</i>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | | |
|---------------------------|------------------------------|--|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> | |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> | |

Nonpostal Services

- | | | | |
|---|---|--|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> | |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> | |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> | |

If yes, please explain: _____

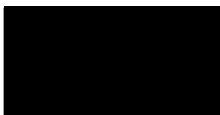
- d. Other Yes ☐ No ☐

If yes, please explain: _____

Please keep village of Pinehurst
Post Office Open -



05/05/2011



Dear Postal Service Customer:

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

MAIN Pinehurst

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



15501 Southern Pines

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>

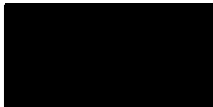
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name _____
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

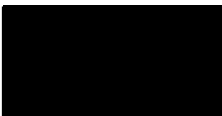
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ RALEIGH _____

Personal needs ☒ RALEIGH _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?


Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

 Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011

BASKETBALL TIMES

PO BOX 1269
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Basketball Times
(please print your name)

Address: P.O. Box 1269

Telephone number: 295-5559 Date: 3/28/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011

DAVID RICH - PINEHURST ROTARY CLUB

PO BOX 388
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices main office @ Blane Bend

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Daniel Davis for Pinchum Rotary Club
(please print your name)

Address: PO Box 388 Pinchum NC 28370

Telephone number: 910/245-8836 Date: 3-30-4

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☒ _____

Employment ☒ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

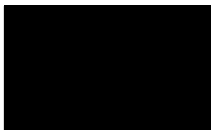
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011

BONNIE E. BERGER - ENGLISH SPEAKING UNION
5333 SEVEN LAKES
WEST END, NC 27376

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒No ☐

If yes, which offices Pinehurst Main Office & West End

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Raleigh or On-line

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☒ Some

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐

Name: Bonnie E. Berger treasurer for English Speaking Union (Berkshire)
(please print your name)

Address: 5333 Seven Lakes West, West End 27376

Telephone number: 673-5565 Date: 3-30-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

The P.O. Box is for the above organization.
I am presently treasurer and check P.O. Box.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address _____

Telephone _____

Date: 4-6-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: I assist a senior citizen sometimes

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2/4 ear

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Raleigh

Personal needs



Banking



Village of Pinehurst

Employment



Resort Pinehurst

Social needs



Village Deli etc

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ PINEHURST

Personal needs ☐ _____

Banking ☒ PINEHURST

Employment ☒ PINEHURST

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

BLAKE BLVD - CLOSE TO TRAVEL
ON RT. 5

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

☒ *not as much*

Name: _____
(please print)

Address: _____

Telephone _____

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

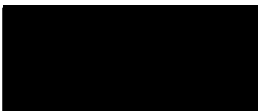
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Aberdeen

Personal needs

☒ "

Banking

☒ "

Employment

☒ Pinehurst

Social needs

☒ Aberdeen

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

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Postal Customer Questionnaire

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b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Triangle; SC

Personal needs



u

u

Banking



Employment



Social needs



u

u

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: 3/10/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

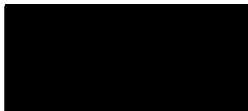
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw". The signature is stylized with a large, looping "C" and "K".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____ 4-8-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☒ Cove's

Banking ☐ _____

Employment ☒ Pine Crest Inn

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: Post Office Box at Pinehurst Village is extremely convenient for me, it is closed to where I work at.

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



SO PINES & ABERDEEN

Personal needs



Banking



Employment



SANFORD NC

Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

FOR THE FEW HOURS IT IS OPEN THE
OFFICE IS NO USE FOR my POST
OFFICE NEEDS.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly <i>OR LESS</i>	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Southern Pines
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☒ Southern Pines

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Not as much

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

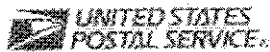
Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Aberdeen & Southern Pines.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input checked="" type="checkbox"/>	<u>Pinehurst, Aberdeen & Southern Pines.</u>
Personal needs	<input checked="" type="checkbox"/>	<u>" " " "</u>
Banking	<input checked="" type="checkbox"/>	<u>" " " "</u>
Employment	<input type="checkbox"/>	<u>" " " "</u>
Social needs	<input checked="" type="checkbox"/>	<u>" " " "</u>

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

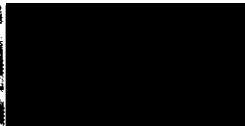
No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)



Address: _____

Telephone number: _____

Date: 4/4/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Retail malls in Raleigh Durham area

Personal needs

☐ _____

Banking

☐ _____

Employment

☐ _____

Social needs

☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

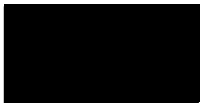
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

Pinehurst
Pinehurst
Pinehurst
Pinehurst
Pinehurst

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Southern Pines or Aberdeen

Personal needs



Olmstead Village

Banking



Pinehurst

Employment



Pinehurst

Social needs



Both

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name
(please print)

Address

Telephone

Date:

April 9, 2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Grocery @ Lowe's Food

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

?

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

To close this post office would be a disservice
to the community.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____

We have had this box in the family since the early 50's. My grandmother purchased the box then my mother & uncle took on the rent and we myself have been paying the box rent about 15 yrs.

Grandmother	name	Hattie Thompson
Mother	—	Margie Thompson
uncle		Otis Thompson



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw". The signature is stylized with a large, looping "C" and "K".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ LOWES FOODS OLMSTEAD VILLAGES
Personal needs ☐ _____
Banking ☐ RBC TRAFFIC CIRCLE
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/> MYSELF AND OTHERS	No <input type="checkbox"/>

If yes, please explain: _____

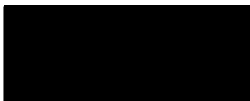
I AM 82 YEARS OLD AND WALK SLOWLY. THERE ARE MANY MEN AND WOMEN WHO ARE EVEN OLDER!

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ So. Pines

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒ not as much

Name: _____
(please print)

Address: _____

Telephone: _____

3-27-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Please do not close this station!
It's the hub of our community!!

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

d. Other

If yes, please explain:

Yes ☐ No ☐

Please! Keep open! we Love it!



05/05/2011



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Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

We will be very disappointed as this Post office is closed - It adds to the Ambience of the Village & serves a very imp. function



05/05/2011



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If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ SPORTING EVENTS (Occasional)

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Southern Pines is 1/2 way closer.
the other Pinetrest PO office is farther away

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



grocery shopping (fresh market)

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

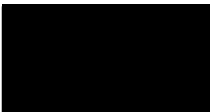
d. Other Yes ☐ No ☐

If yes, please explain: _____

Please do not close the Village Post Office!!



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw". The signature is stylized with a large, looping "C" and "K".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

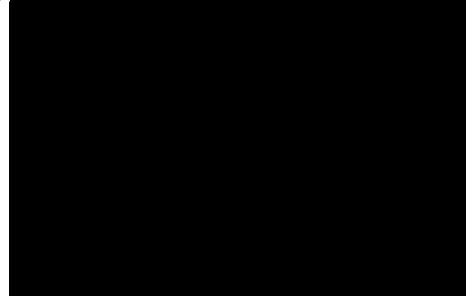
Postmaster:

214A

I wouldn't mind moving to the main
Post office on Blake Blvd.

I know

☺





March 25, 2011

Dear PO Box Customer, **Pinehurst Village Station, NC 28374:**

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services.

Accordingly, we are considering consolidation of retail and PO Box operations currently provided at the **Pinehurst Village Station, located at 95 Cherokee Rd, Pinehurst NC 28374** with those at the **Pinehurst Main Office located at 80 Blake Blvd, Pinehurst, NC 28374.**

This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. We have full service retail operations available from 8:30 a.m. to 5 p.m. Monday through Friday and from 9:00 a.m. to 12:00 noon Saturday at the Pinehurst Main Office location. The Pinehurst Main Office is located 1.9 miles from the Pinehurst Village Station.

If you elect to close your Post Office Box at Pinehurst Village Station and request street delivery: Customers must submit a Change of Address Form (COA) for this option. COA forms are available at any Post Office or online at www.usps.com. Customers who choose this option may request a refund of any unused PO Box fees.

You may provide your written comments by **April 25, 2011** to; Operation Programs Support, Room 210, 2901 Scott Futrell Drive, Charlotte NC 28228-9909 or visit the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst NC 28374 to complete a customer questionnaire.

I assure you our primary concern is to improve efficiency without compromising service to our customers.

Sincerely,

Kim Williams

Kim Williams
Officer in Charge, Pinehurst NC



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated you wouldn't mind the change if your Post Office Box address would be retained. This proposed move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Pinehurst Main Office on Blake Blvd

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

①

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

We would transfer our mail to the Main Post Office today if we could have the same Box # and zip code that we use at the Pinehurst Village Station.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

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CRAIG KINLAW
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2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

none of these

4. Do you currently use local businesses in the community?

Yes ☐

No ☐

not often

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

If the post office (where our P.O. Box is) is discontinued, it would be a great hardship for us.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|-----------------------------|------------------------------|--|
| a. Making permit mailings ? | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter ? | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

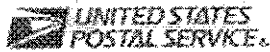
Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: We are both senior citizens (78+74) and both have trouble walking. We cannot go any further than the historical post office. (We do not wish to have to drive down to the new post office.)

- | | | |
|----------|---|-----------------------------|
| d. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
|----------|---|-----------------------------|

If yes, please explain: I use the priority mailing boxes 100% and very often. The postal clientele really help me with these at the historical post office.



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices MY BUSINESS IS AT THE VILLAGE
Post Office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

NEXT DOOR TO VILLAGE
Post Office, WE DO
ALL OF OUR BUSINESS RIGHT
NEXT TO Post Office IN Village!
LEAVE IT ALONE

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

TAKE A CUT IN,
YOUR SALARY!

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

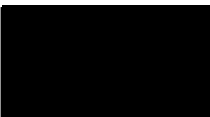
If yes, please explain: Lot of Senior Citizens use this location because its location. Blake Blvd location would be a hazard for these folks to travel to and would be a danger for other motorists, too!!

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
- If yes, which offices _____
- Yes ☐ No ☒

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ to Southern Pines N.C.

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☒ to Southern Pines, N.C.

4. Do you currently use local businesses in the community?

Yes ☒

If yes, would you continue to use them?

Name:
(please print)

Address

Telephone

Please add
Thank you

... on a separate piece of paper and attach it to this form.
... the time to complete this questionnaire.

A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

Check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the

Daily Weekly Monthly Never

☐

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No ☒

Yes ☐

No ☒

Yes ☐

No ☒

Yes ☐

No ☒

Yes ☐

No ☒

Yes ☐

op
pens,
ilities, etc.
ain:

Yes ☐

No ☒

ner
es, please explain:



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community. We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

① Name: _____
(please print your name)

Address: _____

Telephone number _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

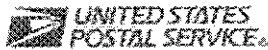
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: We walk to the Village Post office, as do many others. If this was not here, people would have to get in their cars + drive. A village should have necessary services + businesses. A post office is very needed in a town or village.



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community. We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices When I go to the grocery store, I go within 2 city blocks of
the Main post office on 80 Blake Boulevard, Pinehurst, NC 28374

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ NONE

Personal needs ☐ NONE

Banking ☐ NONE

Employment ☐ NONE

Social needs ☐ NONE

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

3
Name: _____
(please print your name)

Address: _____

Telephone number _____ 2011 - Tuesday

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire. COMMENT PAGE ATTACHED

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

I hold the door open for other customers that may be coming into or leaving the post office. I watch that other customers are safely coming up and down the steps.

- | | | |
|----------|---|-----------------------------|
| d. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
|----------|---|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices main post office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☐

Social needs ☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

MAYBE

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.

Please note

Please do not
discontinue the
service at the
post office.
It is so very important
to me

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

②

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

*Closing the Village Station would be
a hardship on me! It is a
long drive to the main post office from
my home.*

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ *only for those items not available locally*
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

③ Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: elderly mother w/ Po Box - check her mail; or take her to get mail great location!

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC. 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Don't close our post office - you have already made a problem cutting the hours - it was a vital part of the village and still is - quit shortchanging its operation

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☒ No ☐

If yes, please explain: _____

** These would be more frequent uses if the hours were not short. It's a PAIN to go to other facilities because you won't - close the other location or move them some - why should downtown be*

utilized and the other location is not?



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the importance of the Village Station. The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. The U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services convenience.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ Both retired

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☐

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

(J)
Name: _____
(please print)

Address: _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |





If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



To Whom It May Concern:

We would most definitely appreciate the continued use of our Post Office in the Village of Pinehurst.  first rented a P. O. Box there in the early 1950's or somewhere during that time. Since the death of my parents,  &  my family and I have resumed paying the rent and using the box for about the past  years. (I'm the youngest of nine children)

Not only is the building a Historic spot in Pinehurst, our P. O. Box 611 is a Historic spot within the Post Office building ☺ All buildings of time past are of importance, however, this building has such a special meaning for my family and myself. (They don't build them the way they did yester year.)

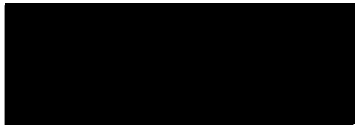
Sincerely,







05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Southern Pines / Aberdeen

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

The Village of Pinckney

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

Possibly

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011

ELEANOR M. PINHURST CARDIOLOGY

PO BOX 819
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐ N/A - Everything is within

Personal needs

☐ a mile of our office

Banking

☐ _____

Employment

☐ _____

Social needs

☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

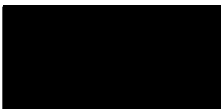
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

3-31-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

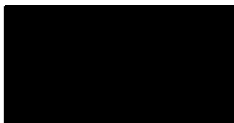
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☒

Social needs ☒

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name
(please)

Address

Telephone number:

Date:

3/26/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

It was only a matter of time
before our historic little
Post office was closed.
Sad

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices

Sometimes
- main - but prefer our own village post office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



*Keep Village open
to help Village shops
Coffee / Lunch //*

4. Do you currently use local businesses in the community?

Yes ☐

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

3/25/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

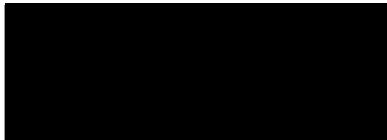
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ retired

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Sometimes</i>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

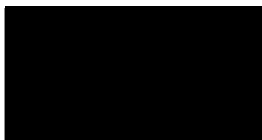
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ NONE - others do her

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community? (care given)

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices on Hwy 5

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☐

Social needs ☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone number: _____

Date: 3-24-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

*I have been using this post office for
40yrs. My mother used it for years before me.*

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Pick up mail for Disable people who cant drive.

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Lowes Food

Personal needs ☒ Rite Aide

Banking ☒ Right Around Corner from P.O.

Employment ☐ NA

Social needs ☒ Village of Pinehurst

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Please keep My Post Office
Open -
IN The Village
Thank you.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5 a year
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	SOME
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	yes
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011

SANFORD HOLSHOUSER LLP

PO BOX 1227
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw". The signature is stylized with a large, looped "C" and a trailing flourish.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐

Name: Sanford Holshouser LLP
(please print your name)

Address: P. O. Box 1227, Pinehurst, NC 28370

Telephone number: 295-4250 Date: 3/25/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

This location is so convenient for us located at 100 Market Sq. Pinehurst, NC. (in the Village) Please do not close it.

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____

*Darford Helshouser Law Firm
100 Market Sq.
PO Box 1227
Pinehurst, NC 28370*



05/05/2011



Dear Postal Service Customer:

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If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input checked="" type="checkbox"/>	GROCERY, ETC.
Personal needs	<input type="checkbox"/>	DOCTOR'S APPT.
Banking	<input type="checkbox"/>	
Employment	<input type="checkbox"/>	N/A - RETIRED
Social needs	<input type="checkbox"/>	

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

MARCH 28, 2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps <i>AS NEEDED</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail <i>AS NEEDED</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

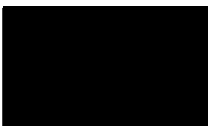
- d. Other Yes ☐ No ☐

If yes, please explain: _____

I can think of no good reason to close this Post Office!



05/05/2011



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Sincerely,

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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ **Southern Pines**

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐ ?

Name _____
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

**Please Keep the Downtown Office
Open!!**

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

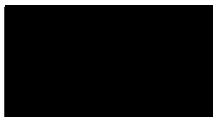
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices main post office - purchase

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ occasional Trip to Fayetteville or Raleigh

Personal needs ☒ it golf Trip

Banking ☐

Employment ☐

Social needs ☐

4. Do you currently use local businesses in the community?

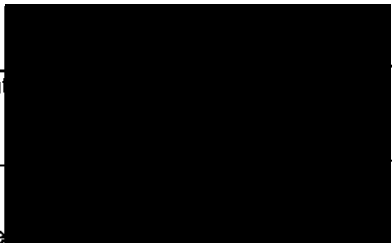
Yes ☒

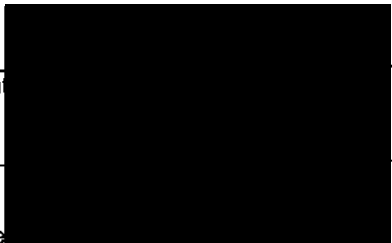
No ☐

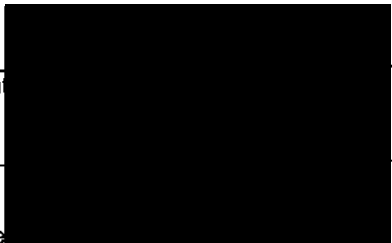
If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:  (please print)

Address: 

Telephone:  Date: 4-1-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

* IF THERE is so much objection to closing The Village Station post office maybe the community should help with the cost of keeping it open! I would be willing to do my share but have no idea what that would be. maybe you should put those numbers together and let the community know what it would cost to keep The Village Station open

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

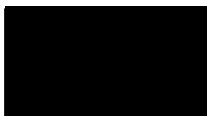
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ other towns

Personal needs ☒ other towns

Banking ☐ _____

Employment ☐ _____

Social needs _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

Some

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Please note:

The U.S. Postal Service could improve its financial well being by increasing the postage charged for mailing unwanted catalogs and other "trash" that is not taken home by customers and is pitched into the trash can.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

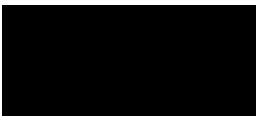
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒ *Some*

No ☒ *Some*

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|


If yes, please explain: _____

To: Officer in Charge.
Pinchurst N.C.

I recognize the Financial squeeze the USA is encountering but I would like to see some data comparing the cost to Local Citizens to use the Main Post office Versus the cost of maintaining the Village Post Office. I am referring to gasoline and car use, time of patrons, convenience + etc.

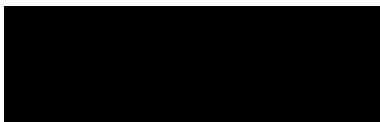
I have had a good relation with the Village Post office. The service is very good and it is centrally located.

When we moved to Pinchurst from Washington, D.C. in 1977, I ~~was~~ was asked if I could be happy there. I said "I can be happy anywhere if they have a Post office, a Barber shop and a Liquor store. The Barber shop is gone. The Liquor store has moved and it looks like the Post office is next. What is left?"





05/05/2011



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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐ Pincrest Shopping - Walmart - Harris et al

Personal needs

☐ Village Medical Village

Banking

☐ First Citizen -

Employment

☐ Retired

Social needs

☐ YCC - Library -

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

There are a lot of older people in Village
that would find it very difficult to travel
to get mail on #5 - along with all the
Village business people that need the
convenience of Post Office.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

d. Other

Yes ☒

No ☐

If yes, please explain: *WE found the idea of Village Post Office ideal for us when we moved to Pinehurst. It would take away so much of what the Village is all about should it close. Please ReThink!!*



05/05/2011



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2901 Scott Futrell Dr
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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

FIRST BANK

er Questionnaire

you used the Pinehurst Village Station for each of the

Weekly	Monthly	Never
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Yes ☐

No ☒

b. Using postage meter

Yes ☐

No ☒

Nonpostal Services

a. Picking up government forms, such as tax forms

Yes ☐

No ☒

b. Using for school bus stop

Yes ☐

No ☒

c. Assisting senior citizens, persons with disabilities, etc.

Yes ☐

No ☒

If yes, please explain: _____

d. Other

Yes ☐

No ☐

If yes, please explain: _____

The Village P.O. is a
 very important resource
 to the commercial &
 social life of Pinehurst.
 Why not stop Sat.
 delivery a P.O. office?
 Don't chase it!



05/05/2011



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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ WALMART, HARRIS TEETER, LOWES, FRESHMKT, RITEAID

Personal needs

☒ SAME

Banking

☐ FREQUENT TRIPS TO VILLAGE

Employment

☐ RETIRED

Social needs

☐ FREQUENT TRIPS TO VILLAGE; RESTAURANTS, ETC

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

It is inconceivable that consideration is even being given to closing the Pinehurst Village Post Office. The Village absolutely needs a local post office. How would this improve efficiency without compromising service?





05/05/2011



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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

*I do not want this historical/working
facility to close. Make the changes
necessary to keep it open.*

Fewer hours / services / payroll

Thanks,

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

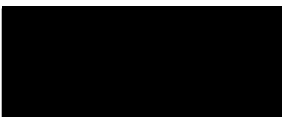
If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Walmart, Harris Teeter, Lowes

Personal needs

☒ Clothing

Banking

☐ _____

Employment

☐ _____

Social needs

☒ Restaurants, Movies

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Limitedly

Name: _____
(please print)

Address: _____

Telephone: _____

Please add _____
Thank you _____

**A prepaid, preaddressed envelope is included for your convenience.

To close the Village office would
put businesses + personal trips to
post office totally out of
the way. If you have to —
put vending machines for stamps in +
leave boxes. Still ~~inconvenient~~ inconvenient
not to be able to have stuff,

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

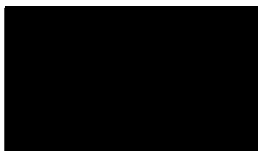
If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

This post office is an historical post office
my family has been a customer for generations
now. This post office ~~is~~ a legacy. To keep
a legacy historical place alive just remodel.

Thank you! Have a great day.
May you be blessed.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|-----------------------------|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

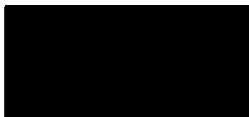
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ S.P., ABERDEEN, RALEIGH ETC

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ N/A

Social needs ☒ S.P. ABERDEEN

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

SOME OF US ARE LUCKY ENOUGH TO WALK
OR RIDE BIKES TO THE P.O. OTHERS WALK
THEIR DOGS.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

THE VILLAGE POST OFFICE BRINGS OUR ENTIRE COMMUNITY TOGETHER ON A DAILY BASIS. WE COME TO GET OUR MAIL, SEE OUR FRIENDS, SEE WHAT'S HAPPENING IN THE VILLAGE (BULLETIN BOARD & NEWS) AND BEST OF ALL VISIT PAM! THE POST OFFICE IS A UNIQUE PART OF PINEHURST



05/05/2011

COMMUNITIES IN SCHOOLS OF MOORE CO.

PO BOX 223
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Southern Pines

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
 Personal needs ☐ _____
 Banking ☐ _____
 Employment ☐ _____
 Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Communities In Schools of Moore Co.
 (please print your name)

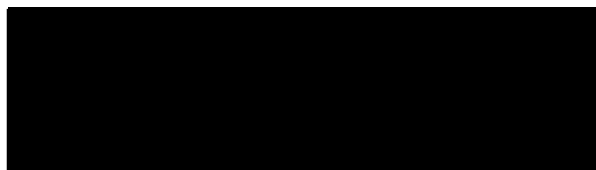
Address: 300 Kelly Road - P.O. Box 223 Pinst

Telephone number: 295-1072 Date: 3/28/11

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

I understand the need to consider this closure;
 however, it will take away from the community
 atmosphere of the village.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

What is the definition of community ???

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Date: 4/1/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

Note: Using the main post office would be a great inconvenience with regard to extra time for travel, not to mention additional mileage which increases fuel consumption.



05/05/2011

TERSA COLE - FIRST BANK

PO BOX 151
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐

Name: Teresa Cole, Manager
(please print your name)

Address: PO Box 151, Pinehurst, NC 28370

Telephone number: 910-295-5524 Date: 3-28-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

FIRST1BANK

Re: PINEHURST VILLAGE STATION, NC 28374

To Whom It May Concern:

The Post Office is very important to the viability and survival of our small village. We know the Postal Service is undergoing cutbacks like every other business in our area. We have seen many of our local merchants, small shops and restaurants affected by the economic downturn and several who have recently closed. We fear that closing the village station would only add to the loss of even more people and foot traffic in town. There has already been a sharp decrease in activity as well as tourists in town and we fear this will only add to the further decline of business for all concerned.

We are one of four financial institutions in town who use your services daily. We can walk to the Post Office and transact our business. Not having this would be quite an inconvenience for us here. This would mean rather than an employee being out of the office for 5 minutes it could take up to 30 minutes. Even though the distance is only 1.9 miles — you point out in your letter, it's not always a quick trip to reach the Pinehurst Main Office due to traffic and congestion issues. However we would be interested in street delivery if it were offered to the local businesses.

We have always received a high level of service from your employees even though the staffing numbers have been cut over the years. During high volume times of the year, it is not uncommon for the line to reach the outer perimeters of the building. Customers are not always happy about standing in a long line but would much prefer to wait rather than lose this convenient location.

We appreciate your time and consideration in this matter.

Sincerely,



Teresa T. Cole

Branch Manager
PINEHURST VILLAGE
10 CHINQUAPIN ROAD
P.O. BOX 151
PINEHURST, NC 28370-0151
910-295-5524
FAX 910-295-3496
www.FirstBancorp.com





05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Sou. Pines

Personal needs

☐

Banking

☐

Employment

☒ Sou. Pines

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

I understand the need to save money, but
could the Pinhurst Village Station stay
open for people to get their mail from
the box and go to the main office to
purchase stamps, pick up packages, etc?
It is very convenient to park and then
walk to everywhere you need to go along
with getting your mail.



3-30-11





05/05/2011

EILEEN HELTON - SCOTTISH HERITAGE USA

315 N. PAGE RD.
PINEHURST, NC 28374

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Larger retail stores (Sams, Macys etc)
 Personal needs ☒ Dr. visits (specialized when referred)
 Banking ☐ _____
 Employment ☐ _____
 Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Eileen Helton - Scottish Heritage USA
 (please print your name)

Address: 315 N. PAGE RD, Pinehurst NC 28370

Telephone number: 295 4448 Date: 3/31/11

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|-----------------------------|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

We use this post office for business purposes. The main post office is out of our way and we only use it for bulk mailing. We have to pay our employees mileage when they use the main post office.

We do not have to pay mileage when our employee uses the Village Station because it is on route to home.

Closing the Village Station will add more time to our employee's workday and add additional cost to our budget.

We are a non-profit organization and need to watch our spending.



05/05/2011

DEBORAH BARR- PINEHURST CIVIC GROUP

20 CEDAR WOOD CT
PINEHURST, NC 28374

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____Personal needs ☐ _____Banking ☐ _____Employment ☐ _____Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐

Name: Deborah Barr Pinehurst Civic Group
(please print your name)

Address: 20 Cedar Wood Ct, Pinehurst 28374
(910)

Telephone number: 215-0645 Date: 3/29/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes ☒ No ☐
- b. Using postage meter Yes ☐ No ☐

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes ☐ No ☐
- b. Using for school bus stop Yes ☐ No ☐
- c. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

- ☒ d. Other Yes ☒ No ☐

If yes, please explain: This is a business account. Everything is based in the village. Users of this box walk or bike to the post office. Having to drive to another location would be a major inconvenience.

This post office is the heart of this ^{historical} village. For many years there was not even mail delivery as the village homes only had names, not street addresses. For many, especially the older residents, walking to the P.O. is an important part of the day.



05/05/2011

AVESTRA LLC

PO BOX 1590
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____Personal needs ☒ _____Banking ☒ _____Employment ☒ _____Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐No ☐

Name: Auestra LLC,
(please print your name)

Address: P.O. Box 1590 and ~~1590~~ 1976

Telephone number: 902-295-0004 Date: ~~8/1~~ 3/27/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Please do not close -- #5 is so
far away from our businesses.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980



348A

Why it seems like the customer is an annoyance
-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ So. Pines & AberdeenPersonal needs ☐ _____Banking ☐ _____Employment ☐ _____Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐

Name: _____
(please print)

Address: _____

Telephone number: _____

Date: 3/29/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: The main post office, in downtown
Pinehurst is the most convenient for me. I
I would only keep my PO Box if I could keep
the downtown office location. Also I take
packages there daily for the company I work
for & it's so easy to just walk them there vs having
to drive them to the main office on Hwy 5. Not
to mention how friendly the staff is in the downtown
Village compared to Hwy 5. The staff makes it a
pleasure to go to the post office on the village & at



05/05/2011



Dear Postal Service Customer:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

all done within 1 mile of Village Postoffice

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____



3/25/11

*Discontinuing service at the
Pinehurst Village station
will be the
ruin of the
village and
what it has
stood for for years*

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience. *It is an integral part of the village.*

*The post office is the core of the village and
an essential part of our community.
We do all of our business and personal
mailings and pick ups from the Pinehurst
Village station. Close another post office that
is not used - but please don't close our post office.*



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> N/A
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> N/A

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: I am in the Pinehurst Village Station daily and help senior citizens in and out of the post office, offer to take packages to their car etc. It would be a shame to take this post service from the senior citizens that live close to the village.

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone _____

Date: 3/28/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____

I bought a home in the Village
because it was/is unique and I
could walk to get mail, shop
meet friends for lunch.

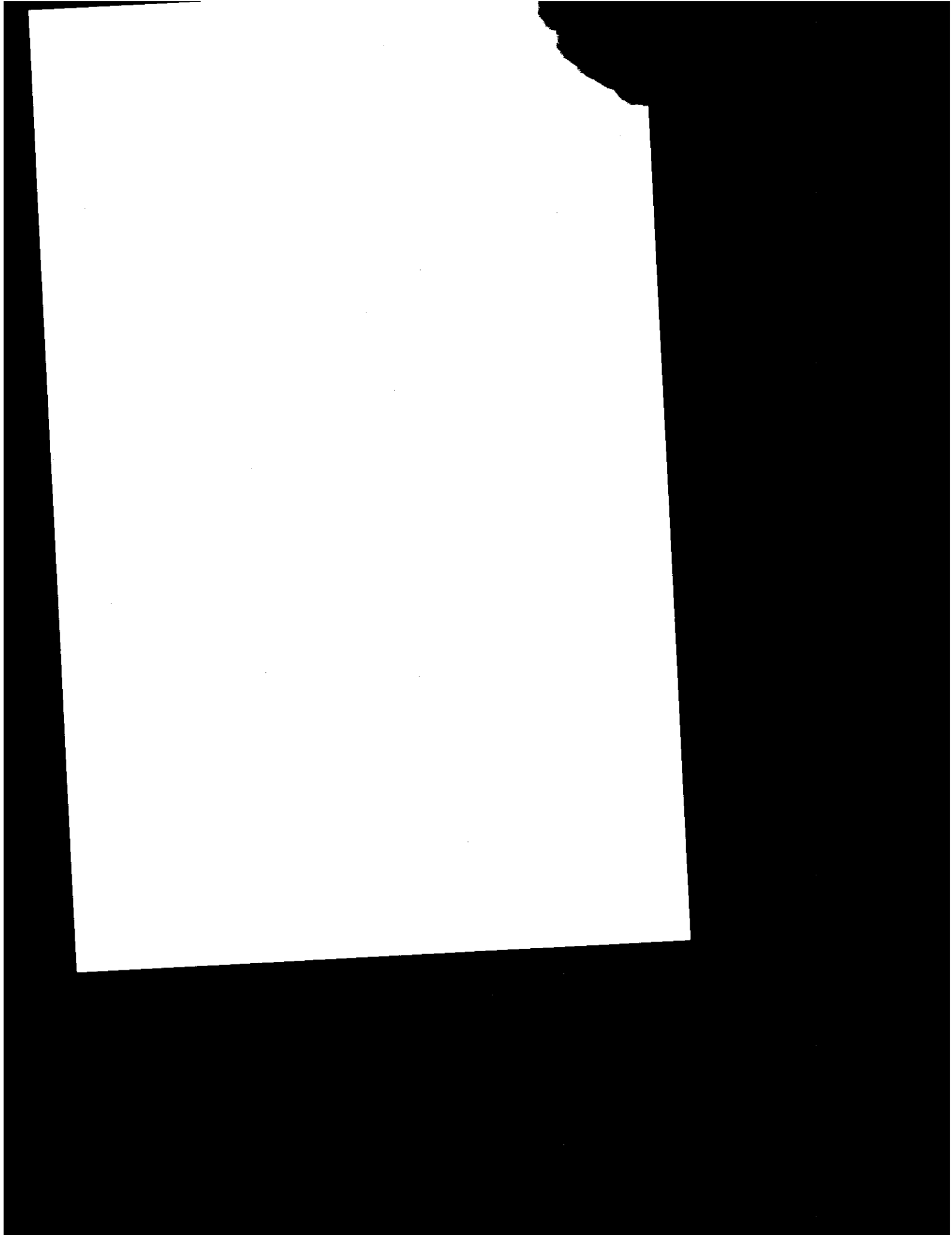
The P.O. is a community center.

You never know who you will see -
often someone you've been out of
touch with.

Please don't close a contributing
part of the uniqueness and sense
well being of our Village -

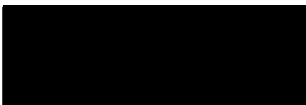
SRA

Making the DifferenceSM
1-888-SRA-4543 • SRAonline.com





05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

) all in the village

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

I use the Village Station all the time.
I work for BOA in The Village also!
So - we use The Village Station for all our
Postal Needs!

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

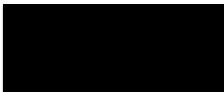
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ Most Local - some online

Personal needs ☐ ALL LOCAL

Banking ☐ ALL LOCAL

Employment ☐ NONE

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
* c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

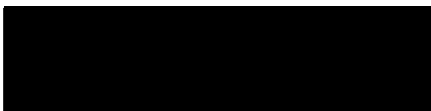
- d. Other Yes ☒ No ☐

If yes, please explain: Posting And Reading public service
Announcements regarding local non-profit
events

There is a ~~FED~~ facility close by.
 If PO closes, we will "mail" packages with ~~FED~~.



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Aberdeen & Southern Pines
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒ not as much

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

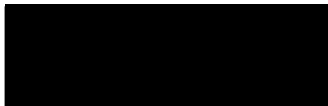
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Southern Pines, Aberdeen, Fayetteville
Personal needs ☒ Aberdeen, + Southern Pines, Jekylltown
Banking ☒ Jekylltown
Employment ☐ _____
Social needs ☒ Southern Pines, Aberdeen, Pinebluff

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain:

When such forms are available from local, state and federal

- | | | |
|----------|---|-----------------------------|
| d. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
|----------|---|-----------------------------|

If yes, please explain: Information on the bulletin board and local and area publications

Additional Comments to Postal Customer Questionnaire

We use The Pinhurst Village Station Post office on a daily basis. If required to use the Blake Blvd Post office we would be required to drive approximately (5) five miles round trip as opposed to a much shorter ($1\frac{1}{2}$) one and one-half mile round trip to the Village station Post office.

This longer trip on a daily basis to Blake Blvd. on an increasingly congested and dangerous roadway, by two very senior citizens, instead of the shorter and safer trip to the Village Station, results in an unnecessary cost and danger to our physical well being.

We believe these observations to be true not only for us but also for a great number of our fellow Pinhurst Citizens. 3/31/2011





05/05/2011



Dear Postal Service Customer:

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In response to your letter:

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Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Aberdeen, Suther Piles
Personal needs ☒ Aberdeen
Banking ☐ Local in the Village
Employment ☐ _____
Social needs ☐ Local in Village

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued? Probably reduce dramatically
Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ 3/31/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

The village post office is a landmark and huge part of the Pinehurst Village community. It has a real sense of the neighborhood.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|-----------------------------|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

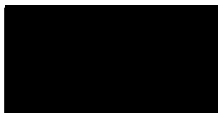
If yes, please explain: _____

- d. Other Yes ☒ No ☐

If yes, please explain: Advise on mailing parcels, express mail, priority



05/05/2011



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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Aberdeen, Southern Pine
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)
Address: _____
Telephone number: _____

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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: I love the fact we have a small post office in the village. I meet people every time I go and it's a huge landmark in our village

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒ !

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

NONE -

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally</i>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: I am a "senior citizen" and
This will make it very difficult for me.

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

The thought of the Village post office closing is heartbreaking. It is an institution, and closing it will put a big void in the Village. Not to mention how much we will miss Pam! She should receive the Employee of the Decade award from USPS!

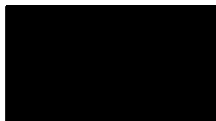
Also, I always mail my packages there because I go to pick up my mail every day. If it closes, I will start using UPS because it will be more convenient for me.

The main post office is out of the way, and I will probably cancel the P.O. Box we have had for 18 years! The thought of it makes me want to cry.





05/05/2011



Dear Postal Service Customer:

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In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ N/A - I'm not a shopper

Personal needs ☒ Southern Pines, Aberdeen

Banking ☒ Pinehurst Village

Employment ☐ Southern Pines

Social needs ☒ Holly Arts Festival, Xmas Tree Lighting, holiday parades - all in the Village of Pinehurst.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: Ice box forms are available

- | | | |
|----------|---|-----------------------------|
| d. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
|----------|---|-----------------------------|

If yes, please explain: Business meeting posters are allowed to be displayed. It's a gathering place where a lot of people see your event.



05/05/2011



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Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

or?

No ☐

I like to get all of my business done with one stop

Name: _____
(please print)

Address: _____

Telephone: _____ Date: 4/1/11

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h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
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Nonpostal Services

- | | | |
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| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☒ No ☐

If yes, please explain: Community information
is located on board in the post
office.



05/05/2011



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Yes ☐

No ☒

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Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

SOME

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

*MANY, MANY OF US USE THE VILLAGE POST OFFICE
EVERY DAY. IT IS THE HUB OF THE VILLAGE AND IS
VITAL TO THE HISTORIC CHARACTER OF THE VILLAGE AND
BUSINESSES IN THE VILLAGE.*

Postal Customer Questionnaire

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Other postal services:

- | | | |
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Nonpostal Services

- | | | |
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If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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05/05/2011



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Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ Some we do here some in other towns -
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Would probably not
go downtown P'hurst -
just shop in
Aberdeen.

Name
(please print)

Address

Telephone

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h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
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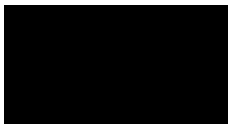
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: This place has been the center of everyday Pinehurst for years. It really makes "the village". When it goes the small town feeling will disappear as one more business is pushed to the strip mall.



05/05/2011



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2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____ Date: 4/4/10

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

It will be an awful
inconvenience for me & my customers
⇒ the Post office was consolidated -

Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
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Nonpostal Services

- | | | |
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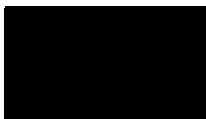
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Ed T. & local restaurants

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

maybe?

Name: _____
(please print y

Address: _____

Telephone n

April 4, 2008

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Great community bonding at local
post office. A friendly meeting place.

Postal Customer Questionnaire

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If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
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|----------|------------------------------|--|

If yes, please explain: _____



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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

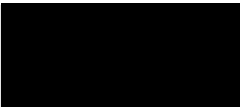
- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

Please do not close the Village office.
If it closes I would not support the shops in the
area and shop other places. This close would have
big impact on the village!



05/05/2011



Dear Postal Service Customer:

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In response to your letter:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices

and it will be very inconvenient for
us doing our day to day operations

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



occasionally

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Olmstead Village/Lowes - 15/501 South
Personal needs ☐ " " - Pinecrest Shopping Center
Banking ☒ BB&T - Pinckney Village + Traffic Circle
Employment ☐ Retired
Social needs ☒ ALL Over

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: 4/4/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>None to buy</i>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms <i>never have</i> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

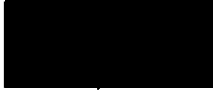
If yes, please explain: I have difficulty getting around my
village P.O. is close to home so I can walk to P.O.
Can't walk to other P.O.

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw". The signature is stylized with a large, looped "C" and a cursive "Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Raleigh
Personal needs ☒ Raleigh
Banking ☒ Southern Pines & Pinehurst
Employment ☒ The Village at Pinehurst
Social needs ☒ SP & PH

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

The post office is the heart of the Village -
it would make more sense to stop Saturday
home delivery (maybe Tue & Th also) Also smaller
post offices like Star & Ether NC should be
closed. The Village needs the Post Office!

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally</i>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: I want to make sure that our Sr. Citizens are safe on property

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011

PINEHURST RESUE

PO BOX 1432
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Pinehurst
Personal needs ☐ _____
Banking ☒ Downtown Pinehurst
Employment ☒ Downtown Pinehurst
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Pinehurst Rescue
(please print your name)

Address: Box 1432 Pinehurst NC 28370

Telephone number: 910 295 ~~1432~~ 3501 Date: 4-1-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

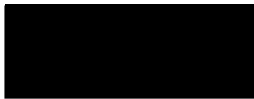
d. Other Yes ☐ No ☐

If yes, please explain: Downtown Pinehurst is much more convenient & less congested. We would like to see downtown opened more hours now.

* Also if you close the Pinehurst OFFICE - It's like taking A part OF the history & beauty OF the town AWAY.



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: MAINTAINING CONTACT WITH
NOT A BOSS IN VILLAGE



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

*we love the convenience and service at
the Village Station - the other post office is way
out of our way and the Village Station is one of the
things that makes living in Pincham so special.*

*Pam is special and makes going to the post office
a good experience. Please don't close it!!*

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: we would be very distressed if this post office closed.

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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In response to your letter:

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CRAIG KINLAW
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Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone number: _____

Date: 4/7/01

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/> <i>Several days a week</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>rarely</i>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____

Post Office is a gathering one in the local community - like myself many do not drive or do not want to go out on the highway. I can walk as do others "uptown" and get the mail etc. Visit to our community use the Post Office to mail cards and notes during their visit. The many merchants in our vibrant "downtown" use this facility. The historic value is also important. I am old enough to remember the Sec. of State conducting the State Dept. Museum in the Post Office. Closing this Office would truly be a great loss to our community.



March 25, 2011

Dear PO Box Customer, **Pinehurst Village Station, NC 28374:**

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services.

Accordingly, we are considering consolidation of retail and PO Box operations currently provided at the **Pinehurst Village Station, located at 95 Cherokee Rd, Pinehurst NC 28374** with those at the **Pinehurst Main Office located at 80 Blake Blvd, Pinehurst, NC 28374.**

This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. We have full service retail operations available from 8:30 a.m. to 5 p.m. Monday through Friday and from 9:00 a.m. to 12:00 noon Saturday at the Pinehurst Main Office location. The Pinehurst Main Office is located 1.9 miles from the Pinehurst Village Station.

If you elect to close your Post Office Box at Pinehurst Village Station and request street delivery: Customers must submit a Change of Address Form (COA) for this option. COA forms are available at any Post Office or online at www.usps.com. Customers who choose this option may request a refund of any unused PO Box fees.

You may provide your written comments by **April 25, 2011** to; Operation Programs Support, Room 210, 2901 Scott Futrell Drive, Charlotte NC 28228-9909 or visit the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst NC 28374 to complete a customer questionnaire.

I assure you our primary concern is to improve efficiency without compromising service to our customers.

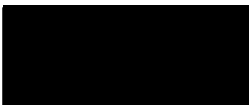
Sincerely,

Kim Williams

Kim Williams
Officer in Charge, Pinehurst NC



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input type="checkbox"/>	<u>PINEHURST</u>
Personal needs	<input type="checkbox"/>	<u>"</u>
Banking	<input type="checkbox"/>	<u>"</u>
Employment	<input type="checkbox"/>	<u>_____</u>
Social needs	<input type="checkbox"/>	<u>PINEHURST</u>

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: ASSIST HANDICAPPED PEOPLE INSIDE
+ OUTSIDE PO

- d. Other Yes ☒ No ☐

If yes, please explain: PINEHURST P.O. IS THE GATHERING CENTER
FOR THE VILLAGE CITIZENS & WHERE THEY SUBSEQUENTLY
USE THE ADJACENT BUSINESSES. IF THE PO IS CLOSED
THE EFFECT ON BUSINESSES WILL BE DISASTROUS.
IT WILL NEVER BE THE SAME.!!!



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: we like posters and local
activities planned, magazines and advertisements -
bulletin boards with information



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ SOUTHERN PINES RALEIGH
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

VILLAGE
OUR POST OFFICE IS A PART OF THE SOCIAL
FABRIC OF OUR COMMUNITY. IT'S A GATHERING
PLACE TO VISIT, MAKE TEE TIMES & SOCIALIZE
WITH OLD FRIENDS. IT'S ANOTHER GOOD REASON
TO COME TO TOWN AND SUPPORT THE BUSINESSES
IN OUR UNIQUE VILLAGE. THERE'S A MUCH MORE
INTIMATE & WELCOMING ^{FEELING} ~~PLACE~~ THAN OUR NEW P.O.
ON BLAKE BLVD. Pam - THE POSTAL WORKER IS A GREAT ASSET!

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

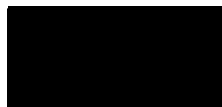
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address _____

Telephone _____

MAR 2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

I understand that the P.O. needs to cut costs, but to cut out the old post office would be a huge loss to the Village Center. The post office can be the heart of the village - every one goes there.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ Southern Pines, NC

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

*The Post office is a major place
in our community and has such
utility use plus historical
significance. We strongly urge
The U.S. Postal Service to keep our
Post Office in Pinebluff OPEN.*

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other ☒ Yes ☐ No ☐

If yes, please explain: _____

Handwritten notes:
 I visited only one time
 you visit the computer
 are good to use. I got 2.11 out
 I will be back in 2008



05/05/2011



Dear Postal Service Customer:

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In response to your letter:

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Charlotte, NC, 28228-9980

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2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: The Pinehurst Village post office
is a meeting place for all villagers. IT
would be sorely missed.

IT als brings Traffic into The Village -
much needed!



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices OCCASIONALLY SOUTHERN PINES ON BROAD.
ALMOST NEVER VISIT BLAKE LOCATION!

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☒ BOA IN THE VILLAGE

Employment ☐ N/A

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued? MOST LIKELY WOULD USE ANOTHER BANK LOCATION & NOT GO INTO THE VILLAGE.

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

PLEASE RECONSIDER CLOSING VILLAGE POST OFFICE.
WE BELIEVE CLOSURE WOULD HAVE AN ADVERSE
AND FAR-REACHING EFFECT ON THE VILLAGE OF PINEHURST.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

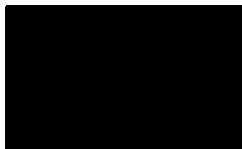
- d. Other Yes ☐ No ☐

If yes, please explain: _____

occasionally



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

sometimes

Personal needs

☐

? don't know what that means?

Banking

☐

Employment

☒

Social needs

☐

sometimes

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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The loss of the village is not bad if Pam is at the new sense of belonging
You need to Keep Pam - Everyone loves her service +

Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



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Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Southern Pines, NC

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

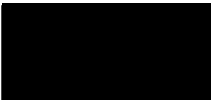
**A prepaid, preaddressed envelope is included for your convenience.



If yes, please explain: When we are in the village Post Office (old ~~town~~ town) getting mail, we patronize local businesses, including ~~banking~~ banks, restaurants, etc. Also, local camaraderie would be lost.



05/05/2011



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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

?

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: easy access - also senior citizens friends of my mom often meet at the Post office - a real community centre essential to the village -

- d. Other Yes ☒ No ☐

If yes, please explain: we love to go there. it's a daily visit - it also brings many people to the centre of town. very important place -



05/05/2011



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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices

The 28370 Branch was built in a part of town that I do not go to. you may as well put 28374 in Alaska!

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

Pinehurst Village near 28370

Personal needs

☐

Banking

☐

Pinehurst Village near 28370

Employment

☐

Social needs

☐

Restaurants in Village near 28370

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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to drive to the 28374 Branch for all the people who walk to the 28370 Branch. I say close the 28374 Branch and expand the 28370 Branch! There is plenty of room to expand 28370.

Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: If you close the 28370 Branch you will turn Pinehurst Village into a ghost town. I walk to the Village daily, pick up my mail, go to the bank, have lunch, shop, meet friends etc. Why in hell did you open the 28374 Branch in a part of town that nobody goes to, or where people do not live! Consider how much gasoline will be used,



05/05/2011

R.SMITH-FOCUS PERFORMANCE GROUP

PO BOX 1998
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____Personal needs ☐ _____Banking ☐ _____Employment ☐ _____Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐No ☐

Name: R. SMITH - Focus Performance Group
(please print your name)

Address: PO Box 1998 Pinal Mar

Telephone number: 864 650 2445

Date: 30 March 2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain:

This is A BEAUTIFUL Historic Building in the Center of The PINEHURST Historic District. The postmistress KNOWS everyone AND IS AN ASSET TO The entire Community - The closure of this office would be A SHAME

d. Other

Yes ☐

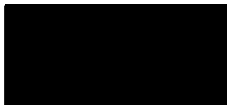
No ☐

If yes, please explain:

Pinehurst does not receive Street Delivery Service from US Post office



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Village

Personal needs

☒ Village

Banking

☒ Village

Employment

☒ Village

Social needs

☒ Area

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Yes Frequently

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☒ No ☐

If yes, please explain: We have no residential delivery as we are in the historic district, thus we walk to the PO as do many others. Consolidation will adversely impact the economy of the village and increase the carbon footprint as everyone will now be required to drive!



05/05/2011



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A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

I will not pick up my mail at the
main PO. as it is not convenient. Closing
the old PO will have a very negative
impact on the Village!

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|-----------------------------|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

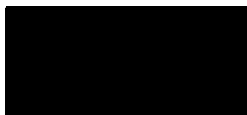
If yes, please explain: I TAKE CARE OF 15 ELDERLY
CLIENTS AND USE THIS FACILITY BECAUSE
IT IS SMALL AND ACCESSABLE.

- | | | |
|----------|---|-----------------------------|
| d. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
|----------|---|-----------------------------|

If yes, please explain: CONVENIENT TO MY HOME AND
CLIENTS' HOMES.



05/05/2011



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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒ *some times* No ☐

If yes, which offices

Blake Rd. (Blvd.?)

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☐ *too vague*
Banking ☐ _____
Employment ☐ *refused*
Social needs ☐ *?*

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒ No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

129/77

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> when needed
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> when needed
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> when needed
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> when needed

Other postal services:

- | | | | |
|---------------------------|------------------------------|--|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> | |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> | |

Nonpostal Services

- | | | | |
|---|------------------------------|--|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> | |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> | |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> | |

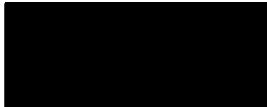
If yes, please explain: _____

- | | | | |
|----------|------------------------------|--|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> | |
|----------|------------------------------|--|--|

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Pinehurst Main Post Office
Southern Pines Post Office
Aberdeen Post Office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Pinehurst, Southern Pines, Durham

Personal needs

☒ Pinehurst, Southern Pines

Banking

☒ Pinehurst, Southern Pines

Employment

☒ Southern Pines

Social needs

☒ Pinehurst, Southern Pines

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☒ No ☐

If yes, please explain: *I meet friends at the Village Post Office + then all sometimes stop or have lunch in the Village of Pinehurst. Please let us keep our Post Office in the Village of Pinehurst, NC!*



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

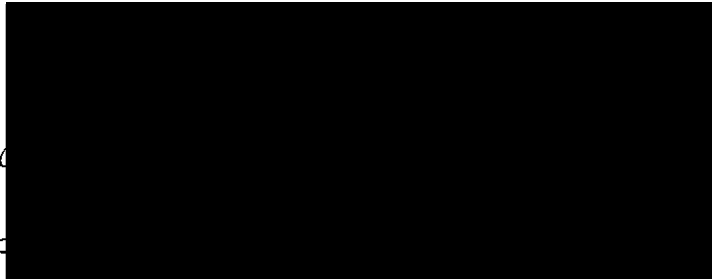
To Whom It May Concern:

I have had my post office box in the Village of Pinehurst for 44 years. I can truthfully say that when I have had to go to the new post office for service (when the Village was closed), the service is very poor. They have a note on their window giving the hours of operation and more likely than not, they are not open at 8:30 AM. Also, at Christmas this past year, they gave dates their window was to be closed and two days after the last day, they still were not opened. I called them to complain and their answer was, "The window is to be closed until January 3rd." When I mentioned that the sign gave other dates, they simply replied that I was in error and hung up.

The post office in Pinehurst has been in the Village for many years and has become a daily habit to many people. I know people who live out of Pinehurst who come to that particular post office just to see their friends and neighbors. Closing it would be the greatest mistake you ever made. People are waiting for a box to open so they can have an enjoyable experience from the personnel in the Village post office—unlike the ones you hired at the new facility.

The architecture is especially becoming as part of our Village. The location is superb as the new post office is completely out of the way for most people and is very inconvenient. The new building looks like it was put out to pasture and the Village building is completely in character.

Again, closing the Village post office would be the biggest mistake you could make. Maybe a trip to Pinehurst for the ambience of the Village would help you realize what you would be doing!



10/10/2019

1

2

10/10/2019

10/10/2019

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10/10/2019

10/10/2019

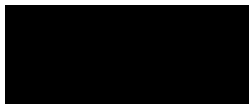
10/10/2019

10/10/2019

10/10/2019



05/05/2011



Dear Postal Service Customer:

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In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: INCLUDING MYSELF MEETING FRIENDS.

- d. Other Yes ☐ No ☐

If yes, please explain: SEE ATTACHMENT

**Mr. Kim, Williams
Pinehurst Post Office
Officer in Charge, Pinehurst. NC
March 25, 2011**

Dear Mr. Williams:

I understand your financial problem. However, I believe the situation goes a bit beyond that.

The Pinehurst Village Station is a landmark, a meeting place, part of the 'heart' of Pinehurst. Frankly, I have only been inside what you term "The Main Office" once. It is 'cold', unfriendly and inconvenient.

What is happening to Pinehurst.

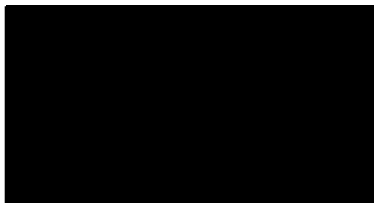
The ABC store has been moved out to Rte 5, where you now want us to get our mail. Inconvenient and remotel

The Town Hall has moved and isn't even near the village.

I would have to change my address (PO #1611) and my stationary and business cards, as well as advise friends of the new address.

To save money, close "The Main Office." It would make a great bank building.

Sincerely,





05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ SO. PINES (1 MILE AWAY FROM US/PINEHURST)

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address

Telephone

WITHOUT THE "OLD"
POST OFFICE,
THERE'D BE NO
VILLAGE. I WOULD
STOP SHOPPING, ETC.
HERE. WOULD CHANGE
BANKS, ETC.
PRESERVE THE
"OLD" POST OFFICE —
IT'S HISTORIC
AFTERALL!

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire. **SEE ATTACHED SHEET.**

**A prepaid, preaddressed envelope is included for your convenience.

P.S. OUR POST LADY "PAM" IS THE BEST REASON
TO USE THE "OLD" POST OFFICE. ALWAYS
VERY KNOWLEDGEABLE AND VERY FRIENDLY!

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

TAX FORMS, SPECIAL POST OFFICE MAILING BOXES + ENVELOPES, PASSPORT INFORMATION

d. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
----------	---	-----------------------------

If yes, please explain: USE THE BILL BOARD TO READ ABOUT ALL THE ACTIVITIES IN TOWN. ALL THE CHARITY "EVENTS" ARE POSTED THERE, SO WE KNOW WHAT'S TAKING PLACE. ALSO LOOK AT FBI/WARNINGS & NOTICES. THE OLD POST OFFICE IS THE CENTER OF TOWN.

3/25/11

COMMENTS ---

POST OFFICE / "OLD" TOWN PINEHURST

- WITHOUT THE OLD POST OFFICE, THERE WOULD BE NO "VILLAGE".
- I WOULD SHOP & BANK ELSEWHERE IF YOU CLOSE THE "OLD" POST OFFICE.
- THE "OLD" POST OFFICE IS A HISTORICAL BUILDING & NEEDS TO BE PRESERVED & KEPT IN ITS CURRENT LOCATION.
- THE POST LADY NAMED "PAM" IS THE BEST REASON TO USE AND KEEP AT THE "OLD" POST OFFICE (AND KEEP THAT POST OFFICE OPEN). PAM IS ALWAYS VERY KNOWLEDGEABLE AND VERY FRIENDLY.
- ISN'T THAT WHAT THE POST OFFICE IS ABOUT??
COMPETENT AND FRIENDLY SERVICE !!
- DON'T CLOSE OUR ICONIC, HISTORIC, AND BEAUTIFUL "OLD TOWN PINEHURST POST OFFICE".
YOU'LL CLOSE MORE THAN A BUILDING --
YOU'LL CLOSE A BEAUTIFUL, SMALL TOWN (PINEHURST).



05/05/2011



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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Shavery's Drug Store - Bi-weekly - Lowe's - Rite aid

Personal needs



Stein Mart - Big Lots, Bell Shopping Center

Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Sincerely hope, you do not close. The Post office has been a fixture in Pinehurst for the 35 years I have lived here. It would seem the last thing we need is another empty building, or fewer reasons to visit the ~~hiding~~ Village!



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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WE WOULD BE SADDENED TO SEE THE VILLAGE
POST OFFICE CLOSE, AND DO FEEL ITS CLOSURE
WOULD HAVE A LARGE ADVERSE EFFECT ON
LOCAL BUSINESSES.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

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Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
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Nonpostal Services

- | | | |
|---|------------------------------|--|
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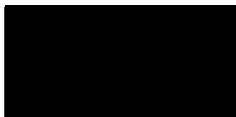
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒ !!!

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒ !! - see note on other side of this letter.

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters !!!	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail !!!	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
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Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☒ No ☐

If yes, please explain: This is an essential part of the community - this brings me into the Village - by the way this means I also spend money at restaurants and shops in the Village.



05/05/2011

AUDREY MORIARTY - GIVEN MEMORIAL LIBRARY

PO BOX 159
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____Personal needs ☐ _____Banking ☐ _____Employment ☐ _____Social needs ☒ Sometimes - Raleigh

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued? Less

Yes ☐No ☐

Name: Audrey Moriarty for Given Memorial Library
(please print your name)

Address: PO Box 159 Pinehurst, NC 28370

Telephone number: 910-295-6022 Date: 3/25/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

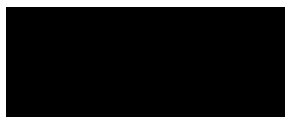
- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

Please do not close this station. I brings people into the Village!



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☒ go to see family

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒ not as much -
the post office is the "heart" of
this village

Name:
(please

Address

Telephone

Date: 3/25/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

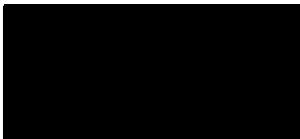
There are many, many ~~are~~ seniors here that need this post office - there are people at the post office continually that help them

- | | | |
|----------|---|-----------------------------|
| d. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
|----------|---|-----------------------------|

If yes, please explain: If this post office closes, it will add to an already "stressed" village - we have many business' already closed and one more vacant building would really hurt everyone - especially those who need the village for their survival and ease of living near their homes. Also, ~~the~~ a close of the post office would put many older people driving on an already over burdened road. (Hwy 5) 2 lane road!



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

Pinewild

Apr 8, 2011

Dear Postal Service:

I was in the Pinehurst Village Post Office today to get your address.

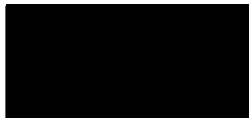
My driving has been limited for about 18 mon. The Village and its Post Office are perfect for me. I buy stamps, mail letters + packages and use Certified, registered, insured and delivery Confirmation services. I am within steps of my bank and my favorite cafe.

In addition to the above.... The Building is a beautiful, busy place where residents and (our much appreciated) visitors can meet while they use the mailing facilities. It is an essential part of the Village!

Please don't lose our wonderful Post Office!



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

It would be extremely detrimental to close the Village PO. It is a social adventure to go there PO, employees know you by name and the main 'PO' is Gold and uncaring. Everyone goes above and beyond to make the Village PO a true adventure.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Southern Pines, Taylortown, Aberdeen

Personal needs

☒ Southern Pines Taylortown

Banking

☒ Pinehurst Village Center

Employment

☐ Retired

Social needs

☒ Pinehurst, Southern Pines

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

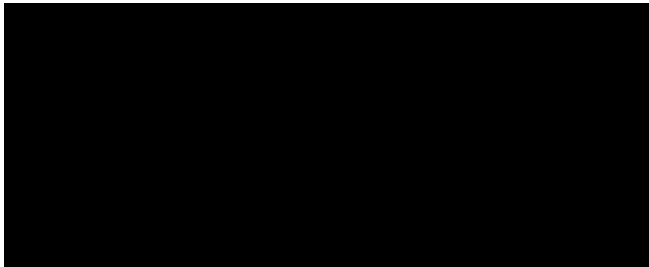
d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____

From: 

Subject: Reasons for not closing the **Pinehurst Village Station Post Office**

Re: Phone conversation with
Ms. Jackie Williams 3/25/11
with regard to possible closing of the **Pinehurst Village Station**

1. The Pinehurst Main Office is inconveniently located for at least 75% of the Village population, many of which are elderly, retired citizens.
 2. The service offered by the main office personnel is often impersonal and there are usually long lines of patrons waiting to be served.
 3. The closing of the Village Station would have a very negative effect on the business of the Village merchants who are struggling during the recession. Several businesses in the Village Center have closed as a result of this. The closing would further reduce traffic in the Village Center contributing to additional business closings.
 4. For the many elderly retired patrons who receive services, billings and financial information by mail, closing the **Village Station** would be an extreme inconvenience.
 5. Closing the **Village Station** would seriously detract from the ambiance and historic heritage of the Village of Pinehurst in innumerable ways.
 6. For parcel shipping, it will be more convenient and less aggravating (myself included) to use the UPS store in Pinecrest Plaza than to use the Pinehurst Main office.
- 



05/05/2011

BETH P. CROUCH - GROOVY VILLAGE, LLC
PO BOX 2233
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw", written in a cursive style.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Beth P. Crouch - Groovy Village, LLC
(please print your name)

Address: P.O. Box 2233 / 2 Pine Court
Pinehurst, NC 28370 / Pinehurst NC 28374

Telephone number: (910) 215-8811 Date: 3/26/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

- This is the busiest business in the village!
- HAVE you measured the foot traffic?
- Not ONE person will walk to the other P.O.
- We will HAVE to drive & GAS prices are
\$3.55/gal & going up!
- What is the total savings for the Gov.?
Please reconsider!

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

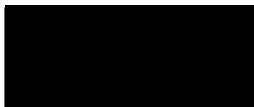
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Fayetteville & Cary MALLS

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011

LUGHES FAMILY LTD PARTNERS RLLC
PO BOX 1508
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ SOUTHERN PINES / ABERDEEN
Personal needs ☒ SOUTHERN PINES / ABERDEEN
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐

Name: LUGHES FAMILY LTD PARTNRS RLLC / DBA WELLESLEY BLDG
(please print your name)

Address: P.O. BOX 1508 / DOGWOOD & MARKET SQ.

Telephone number: 910 315-5952 Date: 4-21-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

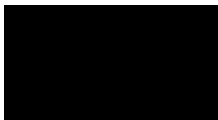
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input type="checkbox"/>	<u>mostly local</u>
Personal needs	<input type="checkbox"/>	<u>"</u>
Banking	<input type="checkbox"/>	<u>"</u>
Employment	<input type="checkbox"/>	<u>"</u>
Social needs	<input type="checkbox"/>	<u>"</u>

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | | |
|---------------------------|---|---------------------|-----------------------------|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | <i>OCCASIONALLY</i> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

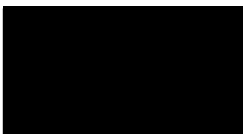
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

I try to patronize local shops & banks

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒ *not as often*

Name:
(please print)

Address

Telephone

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

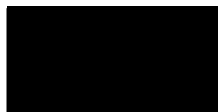
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Pinehurst & Aberdeen

Personal needs

☒ Pinehurst

Banking

☒ Pinehurst

Employment

☐ Retired

Social needs

☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

Probably

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Pinehurst but also S.P. & Aberdeen.

Personal needs

☐ _____

Banking

☐ _____

Employment

☐ _____

Social needs

☒ mostly in Moore City.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

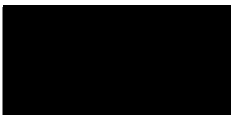
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

NOT SURE

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

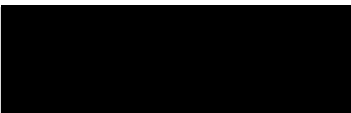
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



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Sincerely,

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Grocery shopping

Personal needs



Banking



Employment



Social needs



go to the SEC for courses

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Thank you for asking for our
Opinion.



05/05/2011



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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:
(please print)

Address

Telephone

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

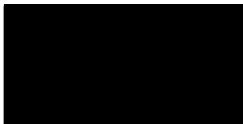
If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



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-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☒ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
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1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

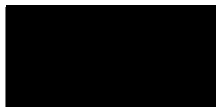
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
* f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- * d. Other Yes ☒ No ☐

If yes, please explain: occasionally use express mail and
certified, registered, delivery confirmation



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

So P m d o

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



So P m d o, Aberdeen

Personal needs



"

"

Banking



"

Employment



Social needs



"

"

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

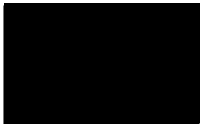
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw". The signature is stylized with a large, looping "C" and "K".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input checked="" type="checkbox"/>	<u>LOWES</u>
Personal needs	<input type="checkbox"/>	<u>Local</u>
Banking	<input type="checkbox"/>	<u>Local</u>
Employment	<input type="checkbox"/>	
Social needs	<input type="checkbox"/>	<u>Local</u>

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

SOUTHERN PINES

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

PARTLY

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____ e: 4-11-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011

GARY WILLIFORD - LIBERTY MUTUAL

PO BOX 2440
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw". The signature is stylized with a large, looped "C" and a trailing flourish.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____Personal needs ☐ _____Banking ☐ _____Employment ☐ _____Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐

Name: Gary Williford - Liberty Mutual
(please print your name)

Address: P.O. Box 2440 Pinchurst, NC 28370

Telephone number: 910-295-3302 Date: 4/13/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input type="checkbox"/>	<u>Pinehurst & So. Pines</u>
Personal needs	<input type="checkbox"/>	<u>Pinehurst</u>
Banking	<input type="checkbox"/>	<u>Pinehurst</u>
Employment	<input type="checkbox"/>	<u>Pinehurst</u>
Social needs	<input type="checkbox"/>	<u>Pinehurst</u>

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011

CHRIST CHURCH ANGLICAN

PO BOX 605
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☒

YES AND NO

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐

Name:

CHRIST CHURCH ANGLICAN

(please print your name)

Address:

P.O. BOX 605, PINEHURST, NC 28370

Telephone number:

(910) 695-2605

Date:

04/12/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

THE CHURCH ONLY USES THE PINEHURST POST OFFICE FOR
MAILING ADDRESS.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw". The signature is fluid and cursive.

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



ABERDEEN

Personal needs



Banking



PINE HURST

Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____

422



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

} None of these. That's why
I like living in the
Sandhills. They have
everything I need.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

(with regret)

No ☐

Name: _____
(please print y

Address: _____

Telephone n

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Some time, Southern Pine P.O. or the
Route 5 P.O.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address _____

Telephone number: _____

Date: 3-15-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Southtree Pines Dir Hunt, Aberdeen

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)
Address _____
Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)
Address: _____
Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

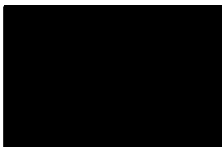
If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

No ☐

Name _____
(please print)

Address _____

Telephone _____

Date: 4-6-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- d. Other Yes ☐ No ☐

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Pinehurst - Blake ave

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



*but I also do alot in Charlotte Raleigh
I do none here, Village Bell Talbott*

Personal needs



Banking



Employment



Social needs



4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address:

Telephone:

Date: 4-16-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Olmsted Village

Personal needs ☒ "

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐ *not sure*

No ☐

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

I have had this mail box since [redacted]. I am [redacted] yrs old and it would be a great inconvenience. I did not change it in spite of the fact that it was on the very top and more difficult to reach. I've kept it because it would be messy having to notify too many people and businesses.

Please, please keep this post office.

Thank you and God Bless you

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|-----------------------------|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw". The signature is stylized with a large, looping "C" and "K".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Lowes Grocery - Taylortown

Personal needs

☒ So. Pines, Aberdeen

Banking

☐ _____

Employment

☐ _____

Social needs

☒ So. Pines, Aberdeen

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.

Thank you for taking the time to complete this questionnaire.

See front of form!

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders <i>occasionally</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

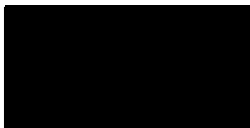
If yes, please explain: _____

d. Other Yes ☒ No ☐

If yes, please explain: The Pinehurst P.O. is the center of community activity in our Village. It is where we see our neighbors and friends. It is where we find out about community events. We think that it is an important part of the business and social fabric of our Village. The judgment to build the PO in Pinehurst So. was faulty and a mistake. It is remote, impersonal and inconvenient. Closing our Village PO would compound the mistake already made



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

*Don't close the Village Post Office.
Closing it will be another nail in the
coffin of our Village.*

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices main P.O.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☒ Town Center Pharmacy

Banking ☐

Employment ☐

Social needs ☒ dinner once a month in S.P.

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: We have a disabled son who enjoys going to the P.O. & seeing people.

- | | | |
|----------|---|-----------------------------|
| d. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
|----------|---|-----------------------------|

If yes, please explain: It's a great place for a friendly hello in the morning. I always see someone I know. Please don't close it!



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____
(please print)

Address: _____

Telephone number: _____

Date: 3/29/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

*If A Business Is Losing Money, You Have To Do Things
To Bring It In Line. You Cannot Spend More Than
You Make.
Start By Delivering Mail On Monday, Wednesday, &
Friday Only. Do This Immediately.*

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the Village Station community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

*I Live in the Village of
Pinehurst*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

Village

none

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print y

Address: _____

Telephone n

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other Yes ☐ No ☐

If yes, please explain: I live in Old Town, to replace this historic Building would hurt the local community especially the residents + businesses. The Post office brings individuals to town. I would suggest you "invest" more in this Gem. Increase hours - staffing from 9am to 5pm to accommodate more services and people's life style - This will improve your financial status. You have to "invest" to bring more business J. Barrett



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> AS NEEDED
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

The main Post office is almost in Aberdeen. It is very inconvenient for daily mail pick-up. When away for just overnight a post at home would not be safe. I bank and go to the Post office at the same time. As a senior citizen closing this Post office would be very inconvenient. The main Post office would also be more inconvenient for people living on Pinehurst 6 - Village Acres - Pinehurst Trace, etc.



05/05/2011



Dear Postal Service Customer:

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In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

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CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Aberdeen
Personal needs ☒ Aberdeen / Southern Pines
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Please do not close the Pinehurst Village Station. It is a social centre and its departure will severely affect the Village.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



05/05/2011



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In response to your letter:

- You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

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Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: _____
(please print)

Address _____

Telephone _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

IT DISTURBS ME GREATLY THAT THE VILLAGE
 OFFICE MAY BE CLOSED. OUR MAIL HAS BEEN
 COMING TO THIS ADDRESS FOR ALMOST [REDACTED] YEARS. SO
 BY THIS, YOU CAN ASSUME THAT WE ARE SENIOR CITIZENS.

WE HAVE CHECKS THAT COME TO US AT THIS
 ADDRESS AND IT IS SO CONVIENIENT TO TAKE THEM
 ACROSS THE STREET TO THE BANK AND NEVER HAVE
 TO BRING THEM HOME. (JUST A SHORT WALK FROM THE POST OFFICE)

WE ARE DOING LESS AND LESS DRIVING DUE NOT
 ONLY TO THE PRICE OF GAS BUT FOR OUR SAFETY AS
 WELL AS THE GENERAL PUBLIC. MOVING OUR BOX OUT
 ON HWY 5 WOULD MEAN MORE DRIVING ON A HIGHWAY
 THAT IS VERY ~~CROWED~~ CROWDED. TRAFFIC BACKS UP
 STOP LIGHTS FOR A GREAT DISTANCE AND THAT
 MEANS IT WOULD BE VERY TIME CONSUMING.

THERE IS NO OTHER BUSINESS THERE ON HWY
 5 THAT WE SUPPORT. LOWES FOOD IS JUST ABOUT
 1/2 MILE FROM OUR HOME AND NO STOP LIGHTS TO GO
 THRU. ONLY A FEW TIMES A MONTH DO WE GO
 OUTSIDE OF OUR VILLAGE FOR RESTAURANT OR
 OTHER SHOPPING.

WE WOULD BEG THAT OUR BOXES COULD BE MAINTAINED
 AT THE PRESENT LOCATION. POSTAGE STAMPS ARE AVAILABLE
 AT LOWES SO WE COULD GET ALONG WITHOUT WINDOW
 SERVICE BUT IT WILL BE A GREAT HARDSHIP IF WE HAVE
 TO GO AT LEAST 5 MILES (ROUND TRIP) EVERY DAY FOR OUR
 MAIL. PLEASE DON'T MAKE US DO THAT.



March 25, 2011

Dear PO Box Customer, **Pinehurst Village Station, NC 28374:**

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services.

Accordingly, we are considering consolidation of retail and PO Box operations currently provided at the **Pinehurst Village Station, located at 95 Cherokee Rd, Pinehurst NC 28374** with those at the **Pinehurst Main Office located at 80 Blake Blvd, Pinehurst, NC 28374.**

This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. We have full service retail operations available from 8:30 a.m. to 5 p.m. Monday through Friday and from 9:00 a.m. to 12:00 noon Saturday at the Pinehurst Main Office location. The Pinehurst Main Office is located 1.9 miles from the Pinehurst Village Station.

If you elect to close your Post Office Box at Pinehurst Village Station and request street delivery: Customers must submit a Change of Address Form (COA) for this option. COA forms are available at any Post Office or online at www.usps.com. Customers who choose this option may request a refund of any unused PO Box fees.

You may provide your written comments by **April 25, 2011** to; Operation Programs Support, Room 210, 2901 Scott Futrell Drive, Charlotte NC 28228-9909 or visit the Pinehurst Main Office located at 80 Blake Blvd, Pinehurst NC 28374 to complete a customer questionnaire.

I assure you our primary concern is to improve efficiency without compromising service to our customers.

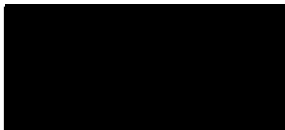
Sincerely,

Kim Williams

Kim Williams
Officer in Charge, Pinehurst NC



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



Wal-Mart
Perihurst (B.B.T.)
Retired
Doctors only

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Sometimes</i>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Sometimes</i>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Sometimes</i>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain:

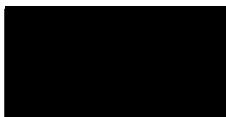
Its yes in a way, I can't help, cause I need the help, because I'm the handicapped one with legs + back.

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain:



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service has a goal to keep customers wait time in line at 5 minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ San Southern Pines, when necessary.

Personal needs

☒ _____

Banking

☐ _____

Employment

☐ _____

Social needs

☐ Both, S.P. and Pinehurst.

4. Do you currently use local businesses in the community?

Yes ☒ when I am No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐ No ☐

Depends.

Name: _____
(please print)

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Elderly people with moving information

d. Other Yes ☒ No ☐

If yes, please explain: You obviously ^{you} do not realize how this community has grown. As far as I can tell, all of the boxes in the village post office area filled. When I have used the large post-office, I have always encountered a line.



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service has a goal to keep customers wait time in line at 5 minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw". The signature is stylized with a large, looped "C" and a cursive "Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Whisp. Pines, Aberdeen, Fayetteville, RaleighPersonal needs ☒ sameBanking ☐ _____Employment ☐ _____Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____

Comments on consolidating post offices

1. I am concerned about the waiting lines for services, which are already long at both post offices, becoming twice as long if consolidation occurs.
2. Likewise, parking problems would double.
3. Adding 3.8 miles (2×1.9) daily travel would add to the cost of fuel and car maintenance, and increase traffic on U.S. Rt 5.



05/05/2011



Dear Postal Service Customer:

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If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices

pass? not directly but close to home

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

DNA

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:
(please print)

Address

Telephone

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

I lost \$650~ due to being forced to have a PO. Numerous efforts were made to mail a notice but they used my street address & all mail was returned to sender. This problem has happened to most of us here even though we have our PO Box #'s on our cards. Also mailing sitting in the wrong box for ?? long after it was put in the wrong box.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

d. Other

Yes ☐

No ☐

If yes, please explain:

the only reason I go to the PO is because I'm forced to. I have a store in the Village & must have a PO Box. If we had mail delivery & package pick-up, I would not have a reason to frequent the PO.

I prefer mail delivery !!! see next side...



05/05/2011

MOORE COUNTY GENEOLOGICAL SOCIETY

PO BOX 1183
Pinehurst, NC 28370

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ SOUTHERN PINES

Personal needs

☒ SOUTHERN PINES

Banking

☒ SOUTHERN PINES, CARTHAGE

Employment

☐ _____

Social needs

☐ _____

4. Do you currently use local businesses in the community?

Yes ☐No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐No ☐

Name: MOORE COUNTY GENEALOGICAL SOCIETY
(please print your name)

Address: P.O. BOX 1183, PINCHEST, NC 28374-1183

Telephone number: (910)-947-2689

Date: 3-25-71

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

WE WOULD HAVE NO PROBLEM WITH YOUR CONSOLIDATION
OF PAID EX ORIGINATIONS AT THE USPS MAIN OFFICE ON
STATE BLVD.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

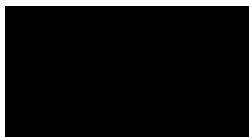
If yes, please explain: _____

- | | | |
|----------|------------------------------|--|
| d. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
|----------|------------------------------|--|

If yes, please explain: _____



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Village Station . Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

If it is determined that a discontinuance of the Village Station should be pursued, a formal proposal will be posted in the Pinehurst Post Office and Village Station at a later date. If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

A handwritten signature in black ink that reads "Craig Kinlaw".

CRAIG KINLAW
Manager, Post Office Operations
2901 Scott Futrell Dr
Charlotte, NC, 28228-9980

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Lowes Food, Harris teeter
Personal needs ☒ VARIES
Banking ☒ NO all In the village of Pinchurst
Employment ☒ NO all In the Village of Pinchurst
Social needs ☐ VARIES

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Linda M. Thompson for Office of Robert C. Barrett CPA
(please print your name)

Address: P.O. Box 2409

Telephone number: (w) 910-692-4292 Date: 3/25/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

**A prepaid, preaddressed envelope is included for your convenience.

I work for a bussiness hersein the village of Pinchurst
WE send so many priority mailces and
so much mail. ^{sup}WE must make sure
many things are by a certain date. Sometimes
we have to make 2 mail runs. It
would be very (hard to do this) outside the village.
duo to time and gas
There are so so many elderly people that walk each
day to the village post office, many do not drive, it
would be very hard for them to get transportation, And they
need their mail each day. The Boxes are nice secure
for them, than the residence, and definitely the bussinesses.
to receive mail. what A disapointment IF this Post office were to close
Linda M. Thompson

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pinehurst Village Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|----------|------------------------------|-----------------------------|
| d. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the VILLAGE STATION Post Office on 03/25/2011. Additionally, during the survey period, questionnaires were available at the VILLAGE STATION Post Office to walk-in retail customers.

1. Number of Questionnaires

Total questionnaires distributed	1291
Favorable to proposal	4
Unfavorable to proposal	89
Expressing no opinion	351
Total questionnaires received	444

Postal Concerns

The following postal concerns were expressed

1. **Concern (Favorable):**
Customer stated he wouldn't mind the change if he could retain his address.
Response:
You stated you wouldn't mind the change if your Post Office Box address would be retained. This proposed move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental.
2. **Concern (Favorable):**
No Concern
Response:
3. **Concern (No Opinion):**
Customers felt the loss of a post office would have a detrimental effect on the business community
Response:
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
4. **Concern (No Opinion):**
Customers were concerned how their address would be impacted pending the closure.
Response:
This move will have no impact on your mailing address, nor will you incur any additional costs for PO Box rentals. Customers who currently have a PO Box at Village Station may opt to retain their PO Box. If consolidation is approved, the PO Boxes at Village Station will be physically relocated to the Pinehurst Main Post Office.

If consolidation is approved, customers may also opt for Street Delivery. Street delivery will emanate from the Pinehurst Main Post Office.
5. **Concern (No Opinion):**
No Concern
Response:
6. **Concern (No Opinion):**
You were concerned about having to travel to another post office for service.
Response:
You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.
7. **Concern (No Opinion):**
You were concerned how your address would be impacted pending the closure.
Response:
This move will have no impact on your mailing address, nor will you incur any additional costs for PO Box rentals. Customers who currently have a PO Box at Village Station may opt to retain their PO Box. If consolidation is approved, the PO Boxes at Village Station will be physically relocated to the Pinehurst Main Post Office.

If consolidation is approved, customers may also opt for Street Delivery. Street delivery will emanate from the Pinehurst Main Post Office.
8. **Concern (Unfavorable):**
Customers expressed a concern that service is convenient to the customers, why take it away.
Response:
You expressed concern that service is convenient to the customers, why take it away. The Postal Service has seen a record decline in mail volume which has reduced postal revenues. In these trying times all businesses must adjust to remain operationally efficient. The Postal Service feels that effective and regular service will continue to be provided through the Pinehurst Post Office, located 1.9 miles away.
9. **Concern (Unfavorable):**
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
Response:
You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost

10. **Concern (UnFavorable):**
Customers expressed concern over the long lines at the Pinehurst Main Post Office.

Response:

The Postal Service has a goal to keep customers wait time in line at 5 minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

11. **Concern (UnFavorable):**
Customers expressed concern over the long lines at the Pinehurst Post Office.

Response:

The Postal Service has a goal to keep customers wait time in line at 5 minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

12. **Concern (UnFavorable):**
Customers expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community.

Response:

You expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community. We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

13. **Concern (UnFavorable):**
Customers expressed concern that the Pinehurst Post Office was not convenient for the customers living in the Village Station community.

Response:

You expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community. We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

14. **Concern (UnFavorable):**
Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

15. **Concern (UnFavorable):**
Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the Village Station community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

16. **Concern (UnFavorable):**
Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

17. **Concern (UnFavorable):**
Customers were concerned about having to travel to another post office for service.

Response:

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

18. **Concern (UnFavorable):**
Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

19. **Concern (UnFavorable):**
You expressed a concern over the importance of the Village Station.

Response:

You expressed a concern over the importance of the Village Station. The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. The U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services convenience.

20. **Concern (UnFavorable):**
You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

21. **Concern (UnFavorable):**
You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

22. **Concern (UnFavorable):**
You were concerned about having to travel to another post office for service.

Response:

You expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

Nonpostal Concerns

The following nonpostal concerns were expressed

Postal Service Representative (Names and Titles):

Total Number of Customers Present: 0 Place: _____

This document may become a part of the official record that will be available for public viewing.

[illegible]

* NO COMMUNITY MEETING CONDUCTED

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

**Nonpostal
Concerns**



05/03/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at NO COMMUNITY MEETING HELD on 01/01/1900 from to to answer questions and provide information about our service.

If you have any questions, you may contact Jacqueline Williams at (704) 424-4420.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Doris Reed", written over a dotted rectangular background.

DORIS REED
Manager, Post Office Operations

Petition Recieved

DOCKET NO.

ITEM NO.

PAGE

Page 1 of 1

Was there a Petition Received for the consolidation of VILLAGE
STATION?

If Yes, How many signatures?

If Yes, date received?

Yes

55

04/10/2011

POST

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: James A. Rose Thank you

date: 4-1-2011

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: Jose Miller Thank you

date: 4-1-11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

your address: 28370

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: Wanda H. Krause Thank you

date: 04-01-11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: Dorothy Akus Thank you date: 4/1/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: CE Harrison Thank you date: 4/1/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: Aracely Kingmon Thank you date: 4/1/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: Kathy K. [Signature] Thank you date: 4/1/11
mail to :

28374

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

your ZIP CODE:

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: Carrie [Signature] Thank you date: 4/1/2011
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

town address: 28374

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: [Signature] Thank you date: 3-1-11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Town address: 28376

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!
Thank you

sign: Jeffrey Perre date: 4/11/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28374

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!
Thank you

sign: Shirley Watkins date: April 11, 2011
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!
Thank you

sign: William M. Jones date: 2011
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

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**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: Dean L Underwood Thank you date: 4/1/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your address: 28370

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: Dishie Cole Thank you date: _____
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your address: 28370

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: R. L. Logan Thank you date: Apr. 1, 2011
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your address: 28370

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

Thank you

sign: M. J. Logner

date: Apr. 1, 2011

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your address: 28370

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

Thank you

sign: David L. Farris

date: 04-01-2011

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

Thank you

sign: John D. Brown

date: 4/1/11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

Thank you
sign: Jane Blake date: Apr 01, 2011
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

Thank you
sign: Jane Blake date: 4/12/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

Thank you
sign: Jane Blake date: 4-1-08
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

your address: 28370

Moore County

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**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

Thank you

sign: Ruth Stalling

date: 3/21/11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your address: 28375

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

Thank you

sign: Charles H. H.

date: 31 MAR 11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

Thank you

sign: R. H. H.

date: 4-1-11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE:

28370

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**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

Thank you

sign: Robert W. Page

date: 4/1/2011

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

Thank you

sign: Robert W. Page

date: 4/1/11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

Thank you

sign: Robert W. Page

date: 3/31/11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

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**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: Linda M Thompson Thank you date: 3/31/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your ZIP CODE: 28374

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: John C. Stueck Thank you date: 3/31/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: Don R. Garner Thank you date: 3/31/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your ZIP CODE:

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12

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: Darryl McLean Thank you

date: 3-31-11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE:

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: Randall Blum Thank you

date: 3/31/11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: M D Pierce Thank you

date: 4/31/2011

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: [Signature] **Thank you**

date: 3/30/11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28374

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: Kristin Jones **Thank you**

date: 3/31/11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: [Signature] **Thank you**

date: 3-31-11

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: [Signature] Thank you date: 3/31/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: [Signature] Thank you date: 3/31/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: [Signature] Thank you date: 3/31/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: Eldon Van Hook **Thank you** date: 3.31.11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: John Stewart **Thank you** date: 3/3/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE :

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

sign: Vern Dukes **Thank you** date: 4/1/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR address: 28377

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: [Signature] Thank you date: 6/1/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: [Signature] Thank you date: April 1st
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

your address: 28370

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

sign: [Signature] Thank you date: 4/1/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

your address: 28370

Moore County

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**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

Thank you
sign: Wanda Brown date: 4/1/2011
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

your address: 28370

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

Thank you
sign: Jay Suffer date: 4/1/11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

Thank you
sign: Joanna White date: 4-1-11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28370

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

Thank you
sign: [Signature] date: 4-1-11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your address: 2837-1

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

Thank you
sign: [Signature] date: 4-1-11
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your address: 28374

Moore County

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**
They're not just offices; they're essential parts of our community!

Thank you
sign: [Signature] date: April 1, 2011
mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

YOUR ZIP CODE: 28374

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19

**PLEASE KEEP BOTH OUR
PINEHURST POST OFFICES OPEN!**

They're not just offices; they're essential parts of our community!

Thank you

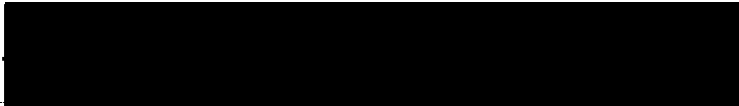
sign: Tia Wallman

date: April 1, 2011

mail to :

US Postal Service, Mid Carolina District
Operations Program Support, Rm 210
2910 Scott Futrell Drive, Charlotte, NC 28228

Your address



Moore County



MEMO TO THE RECORD

5/6/2011

There were no congressional received.

Tim Turner

PO Review Investigator

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$
\$
\$
\$
\$
\$
\$
\$
\$
\$

A one-time expense of \$ _____ will be/was incurred for installation of CBUs and parcel lockers.

NA

Is postmaster salary based on the minimum salary without COLA?

NA

Does postmaster salary reflect the current office evaluation?

*MEMO - UTILITIES &
TRANSPORTATION WOULD
PUSH SAVINGS TO _____

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

✓

✓

NA

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

✓

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

✓

Checklist Completed By:

Tim Turner

Investigative Coordinator

5/6/2011

Date

Reviewed and Certified By:

JACKIE WILLIAMS

District PO Review Coordinator

5/6/2011

Date



05/06/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the VILLAGE STATION Post Office
Docket No. 1385989

This is to advise you that on 05/06/2011, I will post for public comment a proposal to close the VILLAGE STATION Post Office in MOORE, Congressional District No. 6th.

If you have any questions, please call JACQUELINE WILLIAMS District Review Coordinator at (704) 424-4420.

A handwritten signature in dark ink, appearing to read "Angela Curtis".

ANGELA CURTIS
District Manager
MID-CAROLINAS PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



* POSTING NOT REQUIRED

05/06/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
VILLAGE STATION Proposal
Docket No. 1385989 - 28374

Please post the enclosed proposal to close the VILLAGE STATION Post Office in the lobby. The proposal must be posted in a prominent place from 05/06/2011 through close of business on 07/07/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (704) 424-4420.

A handwritten signature in cursive script, appearing to read "Jacqueline Williams".

JACQUELINE WILLIAMS
Post Office Review Coordinator
MID-CAROLINAS PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 05/06/2011 * POSTING NOT REQUIRED

Date of Removal: 07/07/2011

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CONSOLIDATE
THE VILLAGE STATION, NC STATION
AND CONTINUE TO PROVIDE
A INDEPENDENT POST OFFICE**

To the customers of the Village Station Station:

The Postal Service is considering the consolidation of the Village Station Station for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/06/2011 through 07/07/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Village Station Station. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACQUELINE WILLIAMS
2901 SCOTT FUTRELL DR
CHARLOTTE, NC 28228-9980

For more information, you may call JACQUELINE WILLIAMS at (704) 424-4420 or write to the above address.

Thank you for your assistance.



DORIS REED
2901 SCOTT FUTRELL DR
CHARLOTTE, NC 28228-9980

DOCKET NO
ITEM NO
PAGE

1385989-28374
33
1

PROPOSAL TO CLOSE
THE VILLAGE STATION, NC STATION
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1385989 - 28374

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Village Station, NC Station and provide delivery and retail services by independent post office under the administrative responsibility of the Pinehurst Post Office, located two miles away.

The office is being studied for possible closing or consolidation due to the following reasons: The station is a candidate office identified for review under the Retail Optimization plan.

The Village Station Station, 10:00 to 14:30 Monday - Friday, Closed Saturday and lobby hours of 24 hr on Monday - Friday and 24 hr on Saturday to [REDACTED] post office box or general delivery customers and [REDACTED] delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged [REDACTED] transaction(s) accounting for [REDACTED] minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$ [REDACTED] revenue units) in FY 2008; \$ [REDACTED] revenue units) in FY 2009; and \$ [REDACTED] revenue units) in FY 2010. There were [REDACTED] permit mailer(s) or postage meter customer(s).

On May 03, 2011, representatives from the Postal Service were available at NO COMMUNITY MEETING HELD to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On March 25, 2011, 1291 questionnaires were distributed to delivery customers of the Village Station Station. Questionnaires were also available over the counter for retail customers at the Village Station Station. 444 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 4 favorable, 89 unfavorable, and 351 expressed no opinion.

A petition supporting the retention of the Village Station Station was received on April 10, 2011, with 55 signatures. If this proposal is implemented, delivery and retail services will be provided by the Pinehurst Post Office, an EAS-20 level office. Window service hours at the Pinehurst Post Office are from 08:30 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 794 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer stated he wouldn't mind the change if he could retain his address.

Response: The customer stated you wouldn't mind the change if your Post Office Box address would be retained. This proposed move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental.
2. **Concern:** Customers expressed a concern that service is convenient to the customers, why take it away.

Response: The customer expressed concern that service is convenient to the customers, why take it away. The Postal Service has seen a record decline in mail volume which has reduced postal revenues. In these trying times all businesses must adjust to remain operationally efficient. The Postal Service feels that effective and regular service will continue to be provided through the Pinehurst Post Office, located 1.9 miles away.
3. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response: The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
4. **Concern:** Customers expressed concern over the long lines at the Pinehurst Main Post Office.

Response: The Postal Service has a goal to keep customers wait time in line at 5 minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under

"Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

5. **Concern:**

Customers expressed concern over the long lines at the Pinehurst Post Office.

Response:

The Postal Service has a goal to keep customers wait time in line at 5 minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

6. **Concern:**

Customers expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community.

Response:

The customer expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community. We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

7. **Concern:**

Customers expressed concern that the Pinehurst Post Office was not convenient for the customers living in the Village Station community.

Response:

The customer expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community. We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

8. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

9. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the Village Station community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

10. **Concern:**

Customers were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

11. Concern:

Customers were concerned about having to travel to another post office for service.

Response:

The customer expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

12. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. Concern:

Customers were concerned how their address would be impacted pending the closure.

Response:

This move will have no impact on your mailing address, nor will you incur any additional costs for PO Box rentals. Customers who currently have a PO Box at Village Station may opt to retain their PO Box. If consolidation is approved, the PO Boxes at Village Station will be physically relocated to the Pinehurst Main Post Office.

If consolidation is approved, customers may also opt for Street Delivery. Street delivery will emanate from the Pinehurst Main Post Office.

14. Concern:

You expressed a concern over the importance of the Village Station.

Response:

The customer expressed a concern over the importance of the Village Station. The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. The U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services convenience.

15. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

16. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

17. Concern:

You were concerned about having to travel to another post office for service.

Response:

The customer expressed a concern about having to travel to another post office for service. Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail.

18. Concern:

You were concerned how your address would be impacted pending the closure.

Response:

This move will have no impact on your mailing address, nor will you incur any additional costs for PO Box rentals. Customers who currently have a PO Box at Village Station may opt to retain their PO Box. If consolidation is approved, the PO Boxes at Village Station will be physically relocated to the Pinehurst Main Post Office.

If consolidation is approved, customers may also opt for Street Delivery. Street delivery will emanate from the Pinehurst Main Post Office.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a manager position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Village Station is an incorporated community located in Moore County. The community is administered politically by Town of Pinehurst. Police protection is provided by the Pinehurst Police Department. Fire protection is provided by the Pinehurst Fire Department. The community is comprised of retired people, commuters, self-employed, professionals, and those who work at local businesses, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: American Legion Post 350 Given Memorial Library Communities In Schools Of Moore County Men's Golf Assoc. Of Pinehurst Country Club Christ Church Pinehurst Elementary School Community Success Initiative Boy Scout Troop 7 Pinedrest High School PTSA The Village Chapel Moore County Geneological Assoc. Pinehurst Civic Group Friends Of The Given Library St. Paul Lutheran Pinehurst Hip & Knee Charitable Foundation Sandhills Alliance Church Church Women United Moore County Empty Stocking Fund MOAA, See Attachment . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Village Station Station will be available at the Pinehurst Post Office. Government forms normally provided by the Post Office will also be available at the Pinehurst Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Any Employees assigned to this facility will be relocated with the Postal Service.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 66,643 with a breakdown as follows:

Clerk Savings
Fringe Benefits @ 33.5%
Annual Lease Costs

Total Annual Costs
Less Annual Cost of Replacement Service

Total Annual Savings

\$	
\$	
+	\$
\$	
-	\$
\$	

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Village Station, NC Station and provide delivery and retail services by independent post office under the administrative responsibility of the Pinehurst Post Office, located two miles away.

The Village Station provided delivery and retail service to PO Box or general delivery customers and delivery route customers. The daily retail window transactions averaged there are permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$ annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

Doris Reed

DORIS REED
Manager, Post Office Operations

05/06/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the VILLAGE STATION Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



05/06/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/07/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacqueline Williams".

JACQUELINE WILLIAMS
Post Office Review Coordinator
2901 SCOTT FUTRELL DR
CHARLOTTE, NC 28228-9980



A. Office

Name: VILLAGE STATION State: NC Zip Code: 28374
Area: CAPITAL METRO District: MID-CAROLINAS PFC
Congressional District: 6th County: Moore
EAS Grade: 20 Finance Number: 366040
Post Office: ☐ Classified Station ☒ Classified Branch ☐ CPO ☐

This form is a place holder for number 36.

* NOT REQUIRED TO POST IN STATIONS

Prepared by: Jacqueline Williams
Title: MID-CAROLINAS PFC Post Office Review Coordinator
Tele No: (704) 424-4420

Date: 05/06/2011
Fax No: (704) 424-4409

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 05/06/2011

Postal Customers of the Village station Station: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Village station Station, which was posted 05/06/2011 through 07/07/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Village station Station who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink, appearing to read "Doris Reed", is written over a light gray dotted rectangular background.

For
DORIS REED
2901 SCOTT FUTRELL DR
CHARLOTTE, NC 28228-9980



05/06/2011

* PLACE HOLDER / NOT POSTED

MEMO TO THE RECORD

SUBJECT: VILLAGE STATION
Docket Number 1385989 - 28374

The proposal to consolidate the VILLAGE STATION was posted with an "Invitation for Comments," at the VILLAGE STATION from 05/06/2011 through 06/07/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

JACQUELINE WILLIAMS
Post Office Review Coordinator
MID-CAROLINAS PFC District



A. Office

Name: VILLAGE STATION State: NC Zip Code: 28374
Area: CAPITAL METRO District: MID-CAROLINAS PFC
Congressional District: 6th County: Moore
EAS Grade: 20 Finance Number: 366040
Post Office: ☐ Classified Station ☒ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Jacqueline Williams
Title: MID-CAROLINAS PFC Post Office Review Coordinator
Tele No: (704) 424-4420

Date: 05/06/2011
Fax No: (704) 424-4409

Analysis of 60-Day Posting Comments

DOCKET NO. 1385989-28374

ITEM NO. 40

PAGE 1

1. Number of Questionnaires

Number of comments returned

0

Favorable comments

0

Unfavorabel comments

0

No opinon expressed

0

Total comments returned

0

POST**Postal Concerns**

The following postal concerns were expressed

Nonpostal Concerns

The following nonpostal concerns were expressed



MEMO TO THE RECORD

5/6/2011

There is no revised proposal

Tim Turner

PO Review Investigator

Docket: 1385989-28374

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Page Nbr: 1



MEMO TO THE RECORD

5/6/2011

There was no revised 4920.

Tim Turner

PO Review Investigator



05/06/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
VILLAGE STATION
Docket Number 1385989 - 28374

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "Angela Curtis".

ANGELA CURTIS
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	VILLAGE STATION, NC, 28374-7501
EAS Level:	20
District:	MID-CAROLINAS PFC
County:	Moore
Congressional District:	6th
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Propsed:	1
Alternate Service Proposed:	Independent Post Office
Customers Affected:	
Post Office Box:	1,291
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	1,291

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
01/01/1900	Postmaster vacancy occurred. Reason: 1
	OIC: Career: 1 Noncareer: 0 Other Employees: 0
03/31/2011	District manager authorization to study.
03/25/2011	Questionnaires sent to customers. Number sent: 1291 Number Returned: 444
04/10/2011	Analysis: Favorable 4 Unfavorable 89 No Opinion 351
	Petition received. Number of signatures: 55
	Concerns expressed:
	Congressional inquiry received: No
	Concerns expressed:
	None
05/06/2011	Proposal and checklist sent to district for review.
05/06/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/06/2011	Proposal and invitation for comments posted and round-dated.
	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 0 No Opinion 0 0
None	Premature PRC appeal received.
	Concerns expressed:
	None
05/06/2011	Updated PS Form 4920 completed (if necessary).
05/06/2011	Certification of the official record.
05/06/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
05/20/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

JACQUELINE WILLIAMS
Name/Title

JACQUELINE WILLIAMS
District Post Office Review Coordinator

(704) 424-4420
Telephone Number

(704) 424-4420
Telephone Number



05/06/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Village Station Station.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jacqueline Williams, Post Office Review Coordinator, at (704) 424-4420 or DORIS REED Manager Post Office Operations.

A handwritten signature in dark ink, appearing to read "Angela Curtis".

ANGELA CURTIS
DISTRICT MANAGER
2901 SCOTT FUTRELL DR
CHARLOTTE, NC 28228-9980

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4K/P1385989.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, CAPITAL METRO Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the VILLAGE STATION was received by 05/20/2011.
Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

DOCKET NO. 138 5989-28374
ITEM NO. 47
PAGE 1

FINAL DETERMINATION TO CLOSE
THE VILLAGE STATION, NC STATION
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1385989 - 28374

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Pinehurst, NC Village Station and provide delivery and retail services by independent post office under the administrative responsibility of the Pinehurst Post Office, located two miles away.

The office was studied for possible closing or consolidation due to the following reasons: The station is a candidate office identified for review under the Retail Optimization plan.

The Village Station, provides service from 10:00 to 14:30 Monday - Friday, closed Saturday and lobby hours of 24 hr Monday - Friday and 24 hr on Saturday to 1,291 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 176 transactions accounting for 147 minutes of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$316,950 (827 revenue units) in FY 2008; \$320,509 (836 revenue units) in FY 2009; and \$361,599 (943 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 25, 2011, 1291 questionnaires were distributed to delivery customers of the Village Station. Questionnaires were also available over the counter for retail customers at the Village Station. 444 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 4 favorable, 89 unfavorable, and 351 expressed no opinion.

A petition supporting the retention of the Village Station was received on April 10, 2011 with 55 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Pinehurst Post Office, an EAS-20 level office. Window service hours at the Pinehurst Post Office are from 08:30 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday.

The following postal concerns were expressed from questionnaires, on the petition, and on the congressional inquiry:

1. **Concern:** Customer stated he wouldn't mind the change if he could retain his address.

Response: This proposed move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental.
2. **Concern:** Customers expressed a concern that service is convenient to the customers, why take it away.

Response: The Postal Service has seen a record decline in mail volume which has reduced postal revenues. In these trying times all businesses must adjust to remain operationally efficient. The Postal Service feels that effective and regular service will continue to be provided through the Pinehurst Post Office, located 1.9 miles away.
3. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
4. **Concern:** Customers expressed concern over the long lines at the Pinehurst Post Office.

Response: The Postal Service has a goal to keep customers wait time in line at 5 minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers live busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.
5. **Concern:** Customers expressed concern that the Pinehurst Post Office is not convenient for the customers living in the Village Station community.

Response:

We understand that the distance may cause an inconvenience for some customers. Customers have the option of carrier delivery which would eliminate trips to the post office to obtain their mail. The Postal Service has taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

6. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

7. **Concern:**

Customers were concerned about having to travel to another post office for service.

Response:

Some customers will have to travel farther to obtain services. This move will have no impact on your mailing address, nor will you incur any additional costs for Post Office Box rental. The Pinehurst Main Post Office is less than two miles away. However, customers have the option of street delivery to their residence which would eliminate trips to the post office to obtain their mail. Choosing this will require an address change. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by telephone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express and Priority Mail.

8. **Concern:**

Customers were concerned how their address would be impacted pending the closure.

Response:

This move will have no impact on your mailing address, nor will you incur any additional costs for PO Box rentals. Customers who currently have a PO Box at Village Station may opt to retain their PO Box. If consolidation is approved, the PO Boxes at Village Station will be physically relocated to the Pinehurst Main Post Office.

Customers may also opt for street delivery. Street delivery will emanate from the Pinehurst Main Post Office.

9. **Concern:**

You expressed a concern over the importance of the Village Station.

Response:

The Postal Service recognizes our survival depends upon continued access for all customers, despite weak economic conditions and the firm expectation mail volume will continue to drop. In the face of these historic challenges the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. The U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services convenience.

Some advantages of the proposal are:

1. Carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will not have to pay post office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a manager position in the community. Retail services may be provided by street delivery.
2. Meeting the delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address if street delivery is elected. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Village Station is an incorporated community located in Moore County. The community is administered politically by the Town of Pinehurst. Police protection is provided by the Pinehurst Police Department. Fire protection is provided by the Pinehurst Fire Department. The community is comprised of retired people, commuters, self-employed, professionals, those who work at local businesses, and those who commute to work at nearby communities.

There are multiple businesses and organizations in the community. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Village Station will be available at the Pinehurst Post Office. Government forms normally provided by the Post Office will also be available at the Pinehurst Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers were concerned about senior citizens.
Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Any Employees assigned to this facility will be relocated with the Postal Service.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 66,643 with a breakdown as follows:

Manager and/or Clerk Savings	\$ 49,920
Fringe Benefits @ 33.5%	\$ 16,723
Annual Lease Costs	+ \$ 0
Total Annual Costs	\$ 66,643
Less Annual Cost of Replacement Service	- \$ 0
Total Annual Savings	<u>\$ 66,643</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Pinehurst, NC Village Station and provide delivery and retail services by independent post office under the administrative responsibility of the Pinehurst Post Office, located two miles away.

The Village Station provided delivery and retail service to 1,291 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 176. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from street delivery, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$66,643 annually. A disadvantage to some will be in meeting the delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with street delivery carrier.

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Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

Notify customers of the permanent discontinuance of the Village Station and advise them of the hours of operation and services available at the Pinehurst Post Office.



Dean J Granholm
Vice President of Delivery and Post Office Operations

07/20/2011

Date



06/08/2011

OFFICER-IN-CHARGE/POSTMASTER
Village Station Station

SUBJECT: Letter of Instructions Regarding Posting of the Village Station Station Final
Determination Docket No. 1385989 - 28374

Please post in the lobby the enclosed final determination to close the Village Station Station. The final determination must be posted in a prominent place from 06/08/2011 through close of business on 07/10/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 07/11/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (704) 424-4420.

Sincerely,

A handwritten signature in cursive script, appearing to read "Jacqueline Williams".

JACQUELINE WILLIAMS
POST OFFICE REVIEW COORDINATOR
2901 SCOTT FUTRELL DR
CHARLOTTE, NC 28228-9980



MEMO TO THE RECORD

7/6/2011

This serves as a placeholder for Item 49. In stations not required to post final determination.

Tim Turner

PO Review Investigator

Postal Bulleting Post Office Change Announcement Form

Actual discontinuance date: 08/20/2011

Official discontinuance date:

(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office
Name and State: VILLAGE STATION, NC
ZIP Code: 28374-7501 Finance no: 366040
County: Moore
Type of discontinuance:
Consolidate () Close (X)

Type of discontinued facility

Post Office ()
Classified Station (X) Branch ()
Community Post Office (CPO) ()

Coordinator name: JACQUELINE WILLIAMS
Telephone: (704) 424-4420

Mailing instructions for independent Post Office discontinuance. When the final determination is removed, send the round-dated front cover showing the posting dates and three copies of this *Postal Bulletin Post Office Change Announcement* form to:

RICHARD RUDEZ
RETAIL OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA SW ROOM 6806
WASHINGTON DC 20260-6806

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.
Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.
Final determination for an independent Post Office must be posted for at least 30 days.

AFTER CHANGE POST OFFICE INFORMATION

Administrative
Post Office: PINEHURST
ZIP Code: 28374-8449 Finance no: 1377572
County: Moore
Original name retained? Yes (X) No ()
New last line of customer address is:
PINEHURST NC, 28374

Type of replacement service

Post Office () Route (X)
Classified Station () Branch ()
Contract Unit () Community Post Office (CPO) ()

Date:
(Location) District: MID-CAROLINAS PFC



06/08/2011

DISTRICT MANAGER
2901 SCOTT FUTRELL DR
CHARLOTTE, NC 28228-9980

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- VILLAGE STATION

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "Dean J. Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, CAPITAL METRO Area